

TRAINING & CERTIFICATION

———— CATALOG ————

2023



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Who are we ?

Certi-Trust is a brand of certification services bringing together several companies acting independently which certify professionals and carry out certification audits of management systems, certification services for people, products and services in the field of information technologies and communication.

In order to make personal training and certification services more accessible, Certi-Trust has developed an online training and certification platform that is easy to use, innovative and allows candidates to experience their learning in a unique and rewarding way while benefiting from high added value and a diversified basket of certifying content, all supervised by competent and highly specialized trainers in all the fields taught.

Vision

Become a world leader in software testing, inspection and certification of management systems, professionals and products.

Mission

To participate in the success of companies and organizations with a strong dependence on information technologies by becoming their trusted third party.

Values

Our main values are :

Accountability

Transparency

Competency

Confidentiality

Responsiveness

Reliability

The value of our certifications

Certi-Trust's people certifications are proof of rigorous compliance with standards and their implementation requirements, reflecting the security, reliability and high quality we bring to our skills certification products in the different areas we cover.

Obtaining and maintaining a Certi-Trust certification means demonstrating that you have the necessary capabilities to provide the professional services expected by most organizations that are engaged in compliance or controlled security management processes, business continuity, risk management, Cybersecurity or any other organizational or technical system.

Choosing to be certified and maintaining their certifications means, for each professional, ensuring the long-term correct implementation and continuous support of management systems and compliance with best practices, industrial directives or other regulations. which can help organizations benefit from the best national and international technological standards.

Because it is essential for a personnel certification body to prove compliance with a particular standard, to guarantee compliance with the principles and requirements, consistency and impartiality of the certification and auditing of systems services management, all our employees have the required professional qualifications and are constantly trained and supervised to provide high quality services to our customers. Certi-Trust and its staff are also in no way engaged in any activity that could conflict with their independence of judgment, their neutrality, their impartiality or their integrity in relation to the certification services they offer.

Learning in the digital Era !

Editorial

Training in physical class is nowadays no longer fully adapted to the needs of all active participants. They do not offer flexibility and require all parts of the training to be completed at the same pace and in a training room. For the hundreds of thousands of professionals who undergo certification training annually around the world, the usual offer is thus monolithic, static, top-down and inflexible, paradoxically not promoting real learning. Following the health crisis and the ensuing confinement, companies and their employees have not always been able to find appropriate alternatives to meet the training needs within their organizations. The potential of distance education is thus even stronger today than it was previously, but most of the online trainings offered today do not meet the new needs of the moment. They are carried out using video conferencing tools with shared slides. Participants are forced to spend several hours a day in front of a computer/tablet to listen to a trainer and see slides. There is not enough interactivity and coaching of the participants.

However, in this constantly developing professional world, investing in human capital is a crucial lever for improving business performance. In this regard, professional training and qualification represent highly effective levers for development, allowing professionals in particular to refine their skills or develop new ones while remaining informed of the ever-increasing number of new developments in their fields of work. Like many professional development tools, people certification methods have improved significantly in the last decade, especially with the digitalization of services in general and the training sector in particular, which has helped to make services more vocational and training much more accessible.

The use of online professional training mode is constantly increasing for several reasons:

- This mode of training helps the learner to live a unique and interactive user experience, while adapting to their needs and at their own pace.
- Online training currently offers an advantage over face-to-face training since it does not require the participant to travel.
- Digital Learning methods are constantly improving, offering new creative learning tools, with enriched content and new learning methods that the "classic" mode does not allow to easily implement in an environment.
- The learning process is easy and guarantees a great added value similar to that of face-to-face training, but ultimately offers more flexibility both in terms of schedules (at chosen time) and that of the logistics of the training itself.

It is therefore in this changing and very rapidly evolving context that we have developed an innovative Digital Learning platform to carry out our preparatory training for the certifications offered by Certi-Trust. First of all, all of our courses are designed to truly engage our learners and increase the retention rate, in particular through the application of neuroscience research and the use of various complementary and highly innovative content production tools, chosen with care by our teaching teams, in what we call "Augmented Digital Pedagogy". Then, our partner trainers or affiliated training organizations are themselves trained and supported by our technical and educational teams to standardize and streamline the experience in all its forms. Finally, the platform can be used in 100% online courses as well as during hybrid classes (part face-to-face, part online) or totally face-to-face, in reverse class systems, in particular.

CEO's message

The almost two years that have passed have demonstrated, if it were still needed, that the digital pedagogy in which the industry has been trying its hand for ages must necessarily evolve to adapt more effectively to the challenges generated by the increasingly massive use of training methods and techniques using digital tools, the traditional online training system no longer responding adequately to the new needs arising from the digital pedagogical dynamics that circumstances have generated and whose evolution is accentuated by the massive use of teleworking, remote meetings and the ultra-flexibility required of users of these new ways of working.

This is the observation we made when, in the spring of 2020, in full confinement, our teams put back on the table a "digital pedagogy" project that we had been planning to develop for a very long time already as part of our certification activities. skills and which had remained in the boxes for lack of time, focus or whatever.

Alas, we had to roll up our sleeves and finally put on the baptismal for this concept, which we wanted to be innovative, to complete in a flexible and efficient way with the system of certification of people that already existed at Certi-Trust.

We wanted above all, through this value proposition, to offer learners who are candidates for the certification of their skills, online learning that is more flexible while being as rich as possible as it can be in a class.

Having myself a pedagogical training and having worked as a teacher and trainer in the field of information technologies for 25 years.

I was quickly convinced of the need to set up a hybrid system between traditional and digital pedagogies while offering learners scalable and gradual training programs that meet their skills validation needs and their life constraints – private or professional (it has become rather vague for 18 months) in a relatively new way.

Thus was born "Certi-Trust Digital Learning", almost on the corner of the table, resulting from the desire of our educational and technical experts to offer a real alternative to traditional "face-to-face" training, dear to all but difficult to access due to very random conditions of the time and it is on the basis of this dynamic that we created this platform of "Augmented Digital Pedagogy", a unique and innovative learning system based on the richness of the contents, the variety of methods of learning and technology.

The leitmotif of "CTDL" has thus become, echoing our corporate slogan, "Confidence in digital learning".

It is this Digital Learning platform that I invite you, through the reading of this new catalog of certifying training, to discover soon and to use to satisfy, to the best of what technology can offer today, the needs of certification of your organizations and your employees.

Looking forward to seeing you very soon on: education.certi-trust.online.

Pierre DEWEZ
(CEO Certi-Trust Group)

Certi-Trust

Digital learning platform

A platform that combines face-to-face training advantages to those available online.

Discover its pedagogical principles!

- The content needed to prepare for certification (courses, exercises, mock exam) is available on the platform 24/7 for a minimum of 4 months.
- This content is supplemented by Certi-Trust Digital Learning trainer experience sharing systems allowing the learner to apply the theoretical learning very quickly and concretely.
- The exam takes place entirely online, depending on the availability of the learner.
- The learner is fully engaged and stimulated through interactive content, games, different types of exercises, concrete case studies inspired by lived experiences and impactful micro-learning capsules.
- The communication devices deployed (individualized chat, shared forum, live session, questions/answers integrated into the capsule) enrich and personalize the user experience.

Available tools

Certi-Trust Digital Learning provides a set of tools built and carefully chosen to engage the learner :

A training support, in the form of an interactive digital slideshow, enriched with quizzes and comprehension exercises integrated during the reading.

A "live session" space in which the students and the trainer can meet to exchange live through :

- A screen share from the trainer
- A video module for launching filmed sequences to illustrate a case study
- A whiteboard on which the trainer can write in real time during the "live session"
- A real-time chat (can be archived by everyone)

A training agenda to allow students to manage their appointments "live sessions" and collaborative workshops. The calendar allows you to :

- Know when the "live sessions" take place and register for them
- Make an appointment with the trainer for group or individual Q&A sessions
- Know the deadlines for submitting individual and group work proposed by the trainer

A forum in which students will be able to ask questions and interact asynchronously with the trainer and their peers on all training-related topics.

Explanatory video sequences of 10 minutes recorded by our various specialized trainers, each presenting synthetically the material and the important points all summarizing, at the end of each chapter, the various points of material to remember.

All the individual and collective exercises preparatory to the examination of associated certification, in the form of:

- Preparatory MCQs for certification exams (blank tests)
- Open questionnaires to be corrected in a group with the trainer during "live sessions"
- Playful-interactive questionnaires to be carried out in groups during "live sessions" with the trainer

"Workshop" spaces for group work (case studies, in particular) distributed by the trainer to the trainees.

Thematic flash cards which summarize, at the end of the chapter, the subject covered, as the learning path progresses, in addition to the summary presented by the trainer.

A mock exam per preparatory course for certification, in the form of MCQs and of variable length depending on the course concerned (from 25 to 125 questions).

Guides to be able to navigate in the training space, manage your training agenda and connect to the "live sessions" planned and led by the trainer(s).



Offered packs :

Basic Pack	Pro Pack	Premium Pack
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- Course materials
- QCM exercises
- Open exercises
- Flash cards
- Notes and references



4 Months



- Course materials
- QCM exercises
- Open exercises
- Flash cards
- Notes and references
- Blank exam
- Diary
- Forum
- Video clips
- Real time chat
- Interactive tutoring



8 Months



- Course materials
- QCM exercises
- Open exercises
- Flash cards
- Notes and references
- Blank exam
- Diary
- Forum
- Video clips
- Real time chat
- Interactive tutoring
- Collaborative workshop
- Whiteboard
- Live sessions
- Certifying exam



12 Months

Certification exams

Certification exams to validate your skills!

As part of our professional skills validation activities, we offer certification candidates the opportunity to assess their skills by passing one or more certifying exams corresponding to the schemes on which they wish to obtain their certification.

These exams are developed and maintained by experienced professionals, who are themselves certified on each of the schemes to which they contribute within the framework of our exam management policy available on the Certi-Trust website, section "Certification of people – Our Examinations". They are also subject to regular renewal and updating of questions to stick as closely as possible to the reality of the technical or functional areas to which they relate. Thus, at least 15% of the questions for each of our exams are renewed every 3 months to offer certification candidates an experience of validation of their skills that is as close as possible to what "the field" requires.

On the other hand, our exams are often available in several languages (and always in French and English), thus making it possible to select the language that the candidate masters best to be tested.

And, icing on the cake, if a candidate unfortunately fails one of our exams, they have the option of retaking it for FREE within the following year, at a time of their choice.

It should also be noted that, in the context of sound management of impartiality, Certi-Trust examinations are accessible to everyone without being necessary to have followed specific training prior to their passage. Any candidate can thus choose to only be tested without having completed any other preliminary steps. Let us specify, for all intents and purposes, that this does not mean that we do not recommend that candidates for our exams prepare for them and have the prerequisites necessary to obtain the certification that follows these evaluations because, of course, simply passing an exam is not enough to be certified at Certi-Trust... professional experience also counts significantly to obtain the certification grades corresponding to the skills initially measured by the exam.

Take your exams online, whether at the office or at home!

Our "Certi-Trust Advanced System for Online Assessment System" platform, available to candidates registered via <https://examination.certi-trust.com>, is the entry point to our skills assessment system.

On this platform, the candidate is supervised from his registration until the actual completion of his certification exams through the online monitoring procedure (automated or supervised by a Certi-Trust invigilator). The evaluation system offers interactive questionnaires similar to those that the candidate will have been able to experience on the Digital Learning platform, thus allowing him to find his way around easily and to quickly get his bearings for an experience that remains very flexible and pleasant despite the challenge.

Examinations under high (but fair) supervision

The exam monitoring system that Certi-Trust uses (ProctorTrack®) is fully integrated into the evaluation platform and the candidate is accompanied throughout the preparatory phase for the exam by a set of clear and documented instructions allowing him to quickly and efficiently access their exam after identifying and authenticating themselves on the validation portal.

Exam monitoring takes place in two different ways depending on the certification scheme offered and the grade to be obtained: automatically or under the supervision of a member of Certi-Trust.

All core exams are subject to automated proctoring, guided by artificial intelligence, which allows registered candidates to take an exam whenever they wish, even outside office hours (provided, of course, that they register in advance with our services).

The system supervises the candidate throughout the exam session and pre-validates the passing of the exam if the conditions of this passage have been respected. A human moderator always intervenes following the passage of this type of examination to validate that the system has remained effective and fair play was applied with each candidate. In case of doubt, we systematically offer candidates to retake the exam free of charge which they may have failed following an inappropriate decision by the system.

Complex exams (excluding MCQs, for example) are subject to permanent human supervision coupled with AI supervision to optimize the candidate registration process and support the invigilator in his activities. When the candidate takes such an exam, he is supervised by a member of Certi-Trust's exam management team who validates his participation, monitors the passing of the exam and acts in support of the candidate if a problem arises during of passing the exam. It should be noted, however, that invigilators can never help candidates answer questions and that they are not empowered to comment on the content of the exams at any time.

All of the data collected during the registration phase and the exam itself are only kept individually for the time strictly necessary for taking the test and validating the candidate's results and/or management of any disputes as stipulated in our candidate manuals for each scheme evaluated. All personal data is then destroyed and Certi-Trust only keeps the identifying data of individuals, the quantified results of the exams and the professional file for the duration of the validity of the certification of each candidate. This data can obviously give rise to a request for information, modification or even deletion (resulting in the de facto withdrawal of the certification, if necessary) at the request of the candidate. They are never transferred to third parties or used for purposes other than those for which they were initially collected.

Did you like our exam experience?

Help us now to interview other candidates even better!

When a candidate has passed an exam and obtained his professional certification grade at Certi-Trust, he can, if he wishes, participate with the entire community of certified professionals in writing new exam questions. This participation offers him, in addition to the possibility of being able to take a preview of all our new pilot exams, to collect Professional Education Credits (CPE) for this participation. Do not hesitate to ask our teams about this. We count on you !

If you wish to contact us to take an exam or for any question relating to our evaluation platform, write to us at examination@certi-trust.com or surf to our website www.certi-trust.com, in the menu " Certification of persons - Examinations".

See you very soon on our platform to assess your skills!



Information Security

AVAILABLE TRAININGS

- ✓ ISMS Foundation
- ✓ ISMS Lead Implementer
- ✓ ISMS Lead Auditor

ISMS Foundation

This 14-hour training offers participants the opportunity to build their skills on the main aspects of information security management and to familiarize themselves with the principles, methods, procedures and techniques applied to the subject of the ISMS in the world of the company.

During this training, the student will acquire the basic knowledge and certain skills allowing him to understand the ins and outs of the requirements of the ISO 27001 standard for the implementation and operations of an ISMS.

On the basis of case examples and practical exercises, the student will be led during the training to better understand the aspects of planning, implementation, control and improvement of an ISMS by taking into consideration the formal requirements of the standard and by adequately interpreting them with a view of controlling the issues related to the Information Security of their organization.

Target audience



- Security Officers
- Risk managers
- Corporate Data Controllers
- Project managers or consultants wishing to master the concepts associated with the ISMS in an organization
- Managers of a company wishing to become familiar with the aspects of Information Security
- Members of an information security project team
- Information technology operators
- A staff member of an organization wanting to prepare for a position in information security



Objectives



- Understand the challenges of information security management and its implementation
- Acquire the terminology and basic knowledge necessary to meet the requirements of ISO 27001 in the context of a company
- Discover the good practices of information security management and its articulation with risk management
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISMS Foundation qualification.

Prerequisites



No specific prerequisites are expected for participation in this training.

Duration



14 hours, spread over 2 parts.

At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda



- The ISMS as required by ISO/IEC 27001:2013 - 7h
- Operation of the ISMS + Tools for managing the life cycle of an ISMS - 7h
- ISMS Foundation exam (1h - 50 MCQ questions)

The "ISMS Foundation" exam, consisting of a total of 50 multiple-choice questions and lasting a total of 1 hour, with a closed book, attests to the fact that the candidate has the knowledge and skills to understand the issues related to an ISMS as well as the terms and conditions for its implementation, execution, monitoring and continuous improvement according to the requirements of the ISO/IEC 27001:2013 standard.

This training can be combined with other distinct modules such as:

- ISMS Lead Implementer (21 hours)
- ISMS Lead Auditor (21 hours)

They can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license. by CERTI-TRUST™.

Detailed program

The ISMS as required by ISO/IEC 27001:2013 - 7H

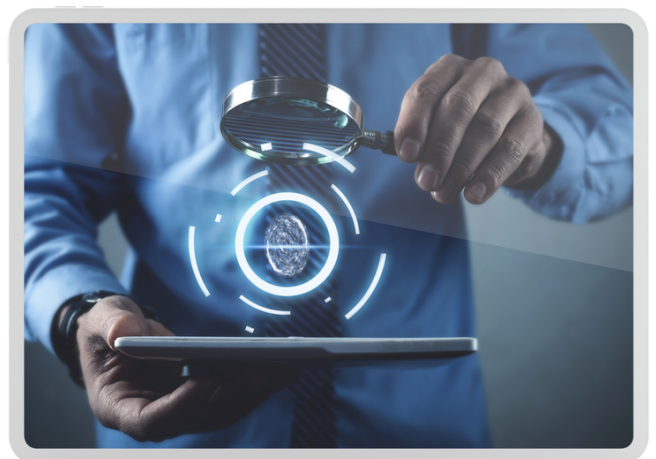
- Information Security Management System - basic concepts
- Fundamentals of Information Security
- Clauses 4 to 10 of ISO 27001 and Annex A of ISO 27001
- The context of the ISMS within the company and its scope
- Aspects of leadership and managerial commitment
- Planning an ISMS (risk management, security measures, applicability, etc.)
- Support for ISMS operations (documentation, resources, etc.)

Operation of the ISMS - 7H

- ISMS operations management
- ISMS monitoring (logging, auditing and management review)
- Evaluating operations efficiency and managing metrics
- Corrective actions and continuous improvement
- ISO 27001 certification process
- Presentation of the documentation necessary for ISMS operations (toolbox)

Examination certifying "ISMS Foundation"

1 hour, 50 questions (closed book MCQ)



ISMS Lead Implementer

This 35-hour training course offers participants the opportunity to develop their skills in the function of steering an information security management implementation project and to prepare themselves through practice to lead operational teams, based on principles, procedures and project management techniques widely applied in the business world.

During this training, the student will acquire the basic knowledge and skills allowing him to plan, implement, evaluate and guarantee the integrity of the ISMS in compliance with the requirements of the ISO 27001 standard as well as the process of quality assurance required by the associated practice guides.

On the basis of real examples and concrete exercises, the student will be led during the training to carry out an ISMS implementation project by developing capacities in program management and implementation and monitoring techniques in team management, through communication with the various interested parties.

Target Audience

- Security Officer
- Risk managers
- Corporate Data Controllers
- Project managers or consultants wishing to master the implementation of an Information Security management system
- CxO and managers responsible for the IT management of a company as well as risk management
- Members of an information security team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a position in information security



Objectives



- Understand the operating principles of an ISMS according to ISO 27001
- Develop the skills necessary to carry out an ISO 27001 implementation project in compliance with the requirements of the standard and the guidelines of the ISO 27002, 27003, 27004 and 27005 standards
- Acquire the skills of managing a project team to launch and maintain an ISMS
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISMS Lead Implementer qualification depending on the level of experience.

Prerequisites



A basic knowledge of Information Security and the ISO 27001 standard is necessary to participate in this course.

Duration



This training lasts 35 hours, spread over 5 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General agenda



- The ISMS as required by ISO/IEC 27001: 2013 - 7h
- Operation of the ISMS + Tools for managing the life cycle of an ISMS - 7h
- ISMS Foundation exam (1h - 50 MCQ questions)
- Planning the implementation of an ISMS - 7h
- Conduct operations & measure ISMS performance - 7h
- Ensuring the sustainability of the ISMS during the life cycle + Additional preparatory exercises (MCQ & open questions) - 7h
- ISMS Practitioner exam (2h - 100 MCQ questions)

This training consists of 2 distinct modules

- ISMS Foundation
- ISMS Practitioner

They can be tracked separately from each other or combined with other modules from our catalog.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the teaching support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

The ISMS as required by ISO/IEC 27001: 2013 - 7H

[For more information, see the detailed ISMS Foundation training program.](#)

Operation of the ISMS - 7H

[For more information, see the detailed ISMS Foundation training program.](#)

Examination certifying "ISMS Foundation"

- 1 hour, 50 MCQ questions closed book

Preparation and start of an ISMS project - 7H

- The milestones and schedule of an ISMS project
- Planning an ISMS project
- Scope of the project and definition of the scope of the ISMS
- Project Actors - Roles and Responsibilities of Stakeholders
- Business Case and Project Management Methodology
- Obtain support from stakeholders and management
- Management of relationships with interested parties during the implementation project
- ISMS Documentation
- WSIS policies and procedures
- Presentation and use of project preparation tools (via case study)

Operations and performance of an ISMS - 7H

- Information Security Risk Management
- Security Measures and Selection of Applicable Controls
- Statement of Applicability (SoA) and Risk Treatment Plan (RAP)
- Roles and responsibilities of operators and interested parties
- Communication, awareness and training
- Security incident management
- ISMS monitoring, measurement, analysis and evaluation
- Presentation and use of project implementation and monitoring tools (via case study)

Life cycle and sustainability of the ISMS - 7H

- ISMS internal audit, compliance management
- Management review
- Management of continuous improvement & corrective and preventive actions
- Certification process
- Presentation and use of ISMS life cycle monitoring tools (via case study)

Examination certifying "ISMS Practitioner"

2 hours, 100 questions (closed book MCQ)

ISMS Lead Auditor

This 35-hour course offers participants the opportunity to build their skills in the assurance function of information security management and to prepare through practice to lead other auditors on the principles, procedures and audit techniques widely applied in the business world.

During this training, the student will acquire the basic knowledge and skills allowing him to plan and carry out various types of 1st, 2nd or 3rd party audits in compliance with the requirements of the ISO 19011 standard as well as the process certification required by the ISO 17021 standard.

On the basis of cases of real examples from the field and concrete exercises, the student will be led during the training to carry out an audit of ISMS by developing capacities in program management and audit techniques as well as in team management, through communication with the audit client.

Target Audience



- Internal auditors
- Auditors seeking to perform and conduct audits in information security systems
- Project managers or consultants wishing to master information security system audits
- CxO and managers responsible for the IT management of a company as well as the risk management
- Members of an information security team
- Information Technology expert advisors
- Technical experts wanting to prepare for a position in information security



Objectives



- Understand the operating principles of an ISMS according to ISO 27001
- Develop the skills necessary to carry out an ISO 27001 audit in compliance with the requirements of ISO 19011 and the specifications of ISO 17021 and ISO 27006
- Acquire management skills for a team of ISMS auditors
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISMS Lead Auditor qualification depending on the level of experience.

Prerequisites



A basic knowledge of Information Security and the ISO 27001 standard is necessary to participate in this course.

Duration



This training lasts 35 hours, spread over 5 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General agenda



- The ISMS as required by ISO/IEC 27001: 2013 – 7 hours
- Operation of the ISMS + Tools for managing the life cycle of an ISMS – 7 hours
- ISMS Foundation exam (1 hour – 50 MCQ questions)

- Plan and implement an ISMS audit – 7 hours
- Conduct an ISMS audit – 7 hours
- Closing and following up on an ISMS audit + Additional preparatory exercises (MCQ & open questions) – 7 hours
- ISMS Auditor exam (2 hours – 100 MCQ questions)

This training consists of 2 distinct modules

- ISMS Foundation
- ISMS Auditor (21 hours)

They can be tracked separately from each other or combined with other modules from our catalog.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

The ISMS as required by ISO/IEC 27001: 2013 – 7H

[For more information, see the detailed ISMS Foundation training program.](#)

Operation of the ISMS – 7H

[For more information, see the detailed ISMS Foundation training program.](#)

Examination certifying “ISMS Foundation”

- 1 hour, 50 MCQ questions closed book

Preparation and start of an ISMS audit – 7H

- Basic concepts, principles and audit criteria according to ISO 19011
- General procedure of an ISMS audit
- Internal and external audits
- The actors of the audit
- Planning and Implementing an Audit Program
- Preparatory activities for the audit, management of relations with the auditee before and during the audit
- Audit Documentation
- Documentary audit (stage 1 audit)
- Presentation and use of audit preparation tools (via case study)

Realization of the on-site audit of an ISMS – 7H

- Preparation for the on-site audit (stage 2 audit)
- Audit approach based on evidence and risks
- The different audit procedures
- Creation of audit test plans
- Practical exercises: mock interviews and collection of evidence
- Aspects related to audit reports
- Quality review of audit findings and preparation of conclusions
- Presentation and use of tools for carrying out an audit (via case study)

Closing and follow-up of the audit – 7H

- Presentation of conclusions
- Closing meeting
- Drafting of the audit report
- Follow-up to the ISMS audit (action plans and follow-up)
- Monitoring and follow-up audits
- Presentation and use of audit reporting tools (via practical case study)

Examination certifying “ISMS Auditor”

- 2 hours, 100 closed-book MCQ questions.



Risk Management

AVAILABLE TRAININGS

- ✓ ISMS Risk Manager
- ✓ EBIOS Risk Manager
- ✓ ISO 31000 Foundation
- ✓ Certified ISO 31000 Risk Manager

ISMS Risk Manager

This 21-hour training offers participants the opportunity to build their skills on the implementation of an information security risk management program and to prepare through practice to lead an implementation project of a risk management program in accordance with ISO/IEC 27005: 2018 according to a proven method.

During this training, the student will acquire the basic knowledge and skills allowing him to identify, analyze, evaluate and deal with risks in compliance with the requirements of ISO 27005 and its main processes.

On the basis of real examples and concrete exercises, the student will gradually be brought during the training to ensure the successful completion of the planning and management of risks in information security while developing capacities in management of programs and methods of assessment and treatment as well as with regard to team management, through communication with the various interested parties.

Target Audience

- Security Officers
- Risk managers
- Corporate Data Controllers
- Project managers or consultants wishing to master the implementation of an Information Security management system
- CxO and managers responsible for a company's IT management as well as risk management Members of an information security team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a position in information security



Objectives



- Understand the relationship between information security risk management and associated security controls
- Ensure effective risk management, through the concepts, approaches, methods and techniques according to ISO 27005
- Develop skills on best practices in information security risk management
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISMS Risk Manager qualification depending on the level of experience.

Prerequisites



A basic knowledge of Information Security and the ISO 27001 standard is necessary to participate in this course.

Duration



This training lasts 21 hours, spread over 3 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 21 CPE (Continuous Professional Education credits).

General agenda

- Risk management according to ISO/IEC 27005:2018
- Risk identification, analysis and assessment
- Risk treatment and risk reassessment + Information security risk management tools
- ISMS Risk Manager exam (2h – 100 MCQ questions)

This training can be combined with other distinct modules such as:

- ISMS Foundation (2 p.m.)
- ISMS Implementer (21 hours)
- ISMS Auditor (21 hours)

They can also be combined with other modules from our catalog. Do not hesitate to ask us about this.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license by CERTITRUST™.

Detailed program

Risk management program according to ISO/IEC 27005: 2018 – 7H

- Information security risk management – fundamental concepts & principles
- The normative framework for risk management
- ISO/IEC 27005: 2018 standard
- Risk management planning
- The context of the organization and the scope of risk management
- Implementation of a risk management program
- Approaches to risk management
- Presentation of different risk management methods (toolbox)

Information security risk assessment and treatment – 7H

- Identifying risks
- Risk analysis
- Risk Assessment
- Risk treatment
- Relationship between ISO 27005 and ISO 27001
- Presentation and use of practical risk management tools (via case study)

Risk support and monitoring activities – 7H

- Documentation of risk management
- Risk communication
- Metrics for assessing the effectiveness of risk management
- Risk reassessment
- Continuous improvement of risk management
- Presentation and use of practical risk management tools (via case study)

“ISMS Risk Manager” certification exam
2h, 100 MCQ questions closed book

EBIOS Risk Manager

This 21-hour training offers participants the opportunity to build their skills on the implementation of an information security risk management program and to prepare through practice to lead an implementation project, a risk management program according to the EBIOS method (Expression of needs and identification of security objectives).

During this training, the student will acquire the basic knowledge and skills allowing him to identify, analyze, evaluate and deal with risks in accordance with the methodological structure specific to EBIOS and its main processes.

On the basis of real examples and concrete exercises, the student will gradually be brought during the training to ensure the successful completion of the planning and management of information security risks while developing capacities in the management of this method of assessment and treatment of information security risks as well as with regard to communication with the various stakeholders.

Target Audience

- security officers
- Risk managers
- Corporate data Controllers
- Project managers or consultants wishing to master the implementation of the EBIOS methodology in business
- CxO and managers responsible for the IT management of a company as well as risk management
- Members of an information security team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a position in information security or CISO



Objectives

- Understand the process of an information security risk management approach based on EBIOS and the associated methodological measures
- Ensure effective technical risk management through the EBIOS method
- Develop skills on the execution of the method through practical cases of risk management related to information security
- Pass the CERTI-TRUST™ exam
- Request the qualification of Certified EBIOS Risk Manager according to the level of experience.

Prerequisites

A basic knowledge of Information Security and the ISO 27005 standard is required to participate in this course.

Duration

This training lasts 21 hours, spread over 3 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 21 CPE (Continuous Professional Education credits).

General Agenda

- Introduction to risk management according to EBIOS
- Realization of the risk assessment with EBIOS
- Risk treatment and risk reassessment + Practical exercises on a case study
- EBIOS Risk Manager exam (2h - 100 MCQ questions)

This course can be combined with other separate modules like:

- ISO 27001 Foundation (14 hours)
- ISO 27005 Risk Manager (21 hours)
- ISO 27001 Lead Auditor (21 hours)
- ISO 27001 Lead Implementer (21 hours)

Which can also be combined with other modules from our catalog. Do not hesitate to ask us about this.

The official course material (composed of more than 200 pages of content, exercises preparations for the exam) as well as all

supporting materials are provided under license Creative Commons (CC) by CERTI-TRUST™



Detailed program

Introduction to the EBIOS method - 7H

- Information security risk management
- Fundamental concepts & principles
- Normative framework for risk management
- The EBIOS method - Introduction, principles and basic concepts
- The 5 phases of the EBIOS method
- Definition of the risk management framework
- Identification of threats, vulnerabilities, essential assets and support assets
- Safety criteria and scales of needs, seriousness and likelihood
- Assessment of threat scenarios

Realization of the risk assessment with EBIOS - 7H

- Risk analysis
- Risk Assessment
- Identification of security objectives
- Choice of risk treatment options
- Relations between ISO 27005 and EBIOS
- Formalization of the security measures to be implemented

Risk support and monitoring activities - 7H

- Execution of processing on risks
- Implementation of security measures
- Development of action plans
- Analysis of residual risks
- Safety approval
- Practical case of risk management (via complete case study)

"EBIOS Risk Manager" certification exam

- 2h - 100 closed-book MCQ questions

ISO 31000 Foundation

This 14-hour training (spread over 2 days) offers participants the opportunity to build their skills on the main aspects of Risk Management facing organizations and to familiarize themselves with the principles, methods, procedures and techniques applied to the subject of an SMR in the world of the organization.

During this training, the student will acquire the basics of knowledge and certain skills allowing him to understand the ins and outs of the requirements of risk management.

On the basis of case examples and practical exercises, the student will be led during the training to better understand the aspects of planning, implementation, control and improvement of an SMR by taking into consideration the formal requirements of the standard. and by adequately interpreting them with a view to controlling the issues related to risk management.

Public cible

- Risk managers
- Project managers or consultants wishing to master risk management
- Responsible for running a business as well as risk management
- Members of a risk management team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a position in risk management



Objectives

- Understand the principles of enterprise risk management and its implementation
- Acquire the basic knowledge to implement the ISO 31000 guidelines
- Discover enterprise risk management best practices in the context of ISO 31000
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISO 31000 Foundation qualification.

Prerequisites

No specific prerequisites are expected for participation in this training.

Duration

This training lasts 14 hours, spread over 2 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits).

General agenda

- Fundamentals of risk management according to the ISO 31000 standard - 7 hours
- Assessment and Improvement + Risk Management Process - 7 hours
- ISO 31000 Foundation exam (1h - 50 MCQ questions)

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license. by CERTITRUST™.

Detailed program

Risk management according to ISO 31000-7H

- Fundamentals of management
- business risks
- Leadership & Commitment
- Integration, design
- Implementation

Evaluation, process, and risk assessment - 7H

- Evaluation and improvement
- Risk Management Process
- Communication and consultation
- Scope and context
- Risk assessment
- Risk treatment
- Risk monitoring and review
- Registration and preparation of Risk Assessment Reports

Examination certifying "ISO 31000 Foundation"

- 1 hour, 50 MCQ questions closed book



ISO 31000 Certified Risk Manager

This 35-hour training (spread over 5 days) offers participants the opportunity to build their skills on the main aspects of Risk Management facing organizations and to familiarize themselves with the principles, methods, procedures and techniques applied to the subject of an SMR in the world of the organization.

During this training, the student will acquire the knowledge and skills necessary to understand the ins and outs of the requirements of risk management based on the ISO 31000 standard.

On the basis of real examples and concrete exercises, the student will gradually be led during the training to ensure the successful completion of risk planning and management according to the ISO 31000 standard while developing capacities in program management and methods of assessment and treatment as well as with regard to team management, through communication with the various interested parties.

Target Audience

- Risk managers
- Project managers or consultants wishing to master risk management
- Responsible for running a business as well as risk management
- Members of a risk management team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a position in risk management

Objectives

- Understand the principles of enterprise risk management and its implementation
- Acquire the basic knowledge to implement the ISO 31000 guidelines
- Discover enterprise risk management best practices in the context of ISO 31000
- Implement a business risk management process
- assess and improve the risk management framework within the company
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISO 31000 Certified Risk Manager qualification.

Prerequisites

A basic knowledge of risk management is necessary for participation in this training.

Duration

This training lasts 35 hours, spread over 5 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General agenda

- Fundamentals of risk management according to the ISO 31000 standard - 7 hours
- Assessment and Improvement + Risk Management Process - 7 hours
- ISO 31000 Foundation exam (1h – 50 MCQ questions)
- Business risk between monitoring and review based on the ISO 31000 standard - 7 hours
- How to manage and assess a risk in accordance with the ISO31000 standard - 7 hours
- Conclusion and closing of the training - 7 hours
- Examination certifying "ISO 31000 Risk Manager" 2 hours, 100 MCQ questions closed book

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license by CERTITRUST™.

Detailed program

Risk management according to ISO 31000–7H

- Fundamentals of management
- business risks
- Leadership & Commitment
- Integration, design
- Implementation

Evaluation, process, and risk assessment - 7H

- Evaluation and improvement
- Risk Management Process
- Communication and consultation
- Scope and context
- Risk assessment
- Risk treatment

Examination certifying "ISO 31000 Foundation"

- 1 hour, 50 MCQ questions closed book
- Business risk between monitoring and review based on the ISO 31000 - 7 H standard
- How to accept a risk in business?
- Risk monitoring and review
- Registration and preparation of Risk Assessment Reports
- Risk monitoring and control

How to manage and assess a risk in accordance with the ISO31000 - 7 H

- Risk management according to the requirements of the ISO 31000 standard
- business risk assessment

Conclusion and closing of the training - 7 H

- Conclusions & Summary
- Closing of the training

Exam certifying "ISO 31000 Risk Manager" 2 hours, 100 MCQ questions closed book



Privacy

AVAILABLE TRAININGS

- ✓ GDPR Foundation
- ✓ Data protection officer
- ✓ Health data hosting
- ✓ ISO 27701 Foundation

GDPR

This 14-hour training course offers participants the opportunity to build their skills on the main aspects of the protection of personal data and to become familiar with the principles, methods, procedures and techniques applied to the subject of the GDPR in the world of an IT company.

During this training, the student will acquire the knowledge and skills to understand the ins and outs of the requirements of the General Data Protection Regulation.

Target audience

- Project managers or consultants wishing to support an organization in the implementation and adoption of the new GDPR requirements
- Auditors who want to understand the GDPR
- Data Protection Officers and CxOs responsible for protecting a company's personal data and managing its risks
- Members of an information security team
- Expert advisors in personal data protection
- Lawyers



Objectives



- Understand the challenges of data protection according to the GDPR and its implementation.
- Acquire the terminology and basic knowledge necessary to fulfill the requirements of the GDPR.
- Discover best practices for managing personal data.
- Pass the CERTI-TRUST™ exam
- Apply for Certified GDPR Foundation qualification.

Prerequisites



No specific prerequisites are expected for participation in this training.

Duration



14 hours, spread over 2 parts.

At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda



- Data Protection and GDPR - 7H
- The components of the GDPR and the relationships between them - 7H

- Examination certifying "GDPR Foundation"
1 hour, 50 MCQ questions closed book

The "GDPR Foundation" exam, consisting of a total of 50 multiple-choice questions and a total duration of 1 hour, closed book.

This training can be combined with another separate module such as :

- Data Protection Officer (21 hours)

They can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license. by CERTI-TRUST™.

Detailed program

Data Protection and GDPR - 7H

- Overview of the international data protection framework
- Data protection in Europe
- Normative framework and best management practices
- GDPR Fundamental Concepts and Principles
- Aspects of legitimation and rights of persons
- Focus on informed consent
- Documentary support and GDPR references (documentation, resources, etc.)

The components of the GDPR and the relationships between them - 7H

- Measures related to data protection compliance (policies, procedures, etc.)
- The different stakeholders and their legal obligations
- Privacy by design & by default – main aspects
- Notification and disclosure of security breaches and data loss
- The Data Protection Officer (DPO)
- Data protection authorities and their role
- International data transfers
- Guidelines for the interpretation of the GDPR (the group of 29, opinions of the EDPB)

Examination certifying "GDPR Foundation"

- 1 hour, 50 MCQ questions closed book



Data protection Officer

The new General Data Protection Regulation (GDPR) is directly applicable in every Member State and leads to a greater degree of harmonization of data protection. Data controllers and processors must appoint a data protection officer (DPO) to comply with the regulation. Our training proposal is developed to prepare candidates for this role. This certifying program is designed from a dual perspective, technological and legal, taking into account practical application and industry best practices and experiences in areas such as security, personal data protection and IT governance. The Data Protection Officer certification program has been developed to, on the basis of real examples and concrete exercises, give the student the knowledge and aptitude allowing him to carry out the implementation of a compliance program of the protection of personal data for the benefit of its organization.

Target Audience

- Project managers or consultants wishing to support an organization in the implementation and adoption of the new GDPR requirements
- Auditors who want to fully understand the GDPR implementation process
- Data Protection Officers and CxOs responsible for protecting a company's personal data and managing its risks,
- Expert advisors in personal data protection
- Compliance experts wishing to prepare for a Data Protection Officer role.
- Lawyers

Objectives

- Gain a comprehensive understanding of concepts, approaches, methods and techniques to effectively apply GDPR/RGPD
- Understand the requirements that the GDPR/RGPD imposes on EU organizations and non-EU organizations and acquire the necessary expertise for their implementation
- Know how to manage a data protection team.
- Develop the knowledge and skills necessary to advise organizations on best practices in analysis and decision-making regarding the management of personal data.
- Pass the CERTI-TRUST™ exam
- Seek the qualification of Certified Data Protection Officer according to the level of experience.

Prerequisites

A basic knowledge of the EU General Data Protection Regulation is recommended to participate in this course.

Duration

This training lasts 35 hours, spread over 5 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General Agenda



- GDPR - concepts, principles and legal framework (including local, country by country) - 7h
- Compliance, Accountability, International Transfers and Role of the Data Protection Officer
- Data protection + Examples of useful documents to respond to the GDPR - 7h

GDPR Foundation exam (1h - 50 MCQ questions)

- Regulation by practice, obligations of actors, risk analysis and aspects of Information Security - 7h
- Assessment of the impacts on data protection - 7h
- Tools and techniques to implement to ensure effective data protection + Preparatory exercises (MCQ & open questions) - 7h

Data Protection Officer exam (2h - 100 MCQ questions)

- This training consists of two distinct modules:
- GDPR Foundation (2 p.m.)
- Data Protection Officer (21 hours)
- They can also be combined with other modules from our catalog.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

Data Protection and GDPR - 7H

[For more information see the detailed GDPR training program.](#)

The components of the GDPR and the relationships between them - 7H

[For more information see the detailed GDPR training program.](#)

Examination certifying "GDPR Foundation"

1h, 50 MCQ questions closed book

Regulation by practice, risk and compliance management - 7H

- European regulatory arsenal in terms of data protection
- Personal data protection risk management
- Assessment of data protection risks and applicable measures
- Protective measures and management of residual risks
- Risk management methodology applied to a case study (toolbox)
- GDPR compliance aspects
- Business Case & methodology for implementing and managing a compliance project
- Compliance model traceability
- Relationship between GDPR Compliance, Information Security and Cybersecurity
- Presentation and use of program management tools (case study)

Data Protection Impact Assessment (DPIA) - 7H

- Introduction to the DPIA, origins, concepts and characteristics
- Conducting an impact assessment - preparatory aspects
- Implementing a DPIA (hands-on workshop)
- Differences between standard risks and high risks for the subject
- The role of the Data Protection Officer in a DPIA
- Data Protection Lifecycle Management
- References, opinions and recommendations from various sources
- Presentation of DPIA management and monitoring tools (toolbox and case study)

Data Protection Compliance Program Assurance - 7H

- Data protection audit - general aspects
- Audit of information systems and integration of data protection measures
- Internal control and continuous improvement
- Using Compliance Program Lifecycle Tracking Tools (Case Study)

Examination certifying "Data Protection Officer"

- 2 hours, 100 MCQ questions closed book

HDS Foundation

This 14-hour training offers participants the opportunity to build their skills on the main aspects of hosting health data and to become familiar with the principles, methods, procedures and techniques applied to HDS in the world of a healthcare company.

During this training, the student will acquire the basics of knowledge and certain skills allowing him to understand the ins and outs of the requirements of hosting health data.

On the basis of case examples and practical exercises, the student will be led during the training to better understand the aspects of planning, implementation, control and improvement of an HDS by taking into consideration the formal requirements of the standard and by adequately interpreting them with a view to controlling the issues related to the hosting of your health data.

Target Audience



- Outsourcers
- Hosts
- Healthcare professionals
- Data protection specialists
- Professionals wanting to learn the techniques required by the HDS standard



Objectives



- Understand information security management issues related to health data.
- Acquire the terminology and basic knowledge to fulfill the requirements of the HDS standard.
- Discover good management practices for the security of health data information.
- Pass the CERTI-TRUST™ exam
- Apply for the Certified HDS Foundation qualification.

Prerequisites



No specific prerequisites are expected for participation in the training leading to this certification.

Duration



14 hours, spread over 2 parts. At the end of the training, a certificate of participation in the training will be given to the learners.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General Agenda

- Day 1 : Introduction + Why HDS? + HDS: from approval to certification
- Day 2 : HDS requirements and the means to meet them + The certification audit

HDS Foundation exam - 1 hour - 50 MCQ questions

This training can be combined with other modules in our catalog.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license. by CERTI-TRUST™.

Detailed program

Day 1: Introduction + Why HDS? + HDS: from approval to certification

- Legislative sources
- Why HDS?
- What is its scope / field of application?
- Information and data
- Information life cycle
- Information management
- Information security
- Trends and statistics
- Confidentiality, integrity and availability
- Main processes and assets
- Secondary assets
- Asset Protection Principles
- Reasons to implement an ISMS
- Operation of the ISMS
- Operational planning and control

- Objectives, natures & categories of information security measures
- Control of the ISMS environment
- Measures of the 14 ISMS security domains explained

Day 2: HDS requirements and the means to meet them + The certification audit

- HDS certification reference
- Requirements of ISO 27001
- Requirements of ISO 20000
- Personal data protection requirements
- Additional requirements
- Choice of the field of application
- HDS Accreditation Referential
- What is an audit?
- Types of audits
- The actors of the audit
- General audit process
- Process for conducting an HDS certification audit
- Objectives of the audit in general and of the HDS audit in particular
- certification contract
- Certification process
- Duration of an HDS audit
- Audit findings and non-conformities
- HDS certification process
- Summary of training and lessons learned
- Review of key concepts
- Examination and certification process
- Training evaluation

Examination certifying "HDS Foundation", 1 hour, 50 MCQ questions closed book

ISO 27701 Lead Implementer

This 35-hour training offers participants the opportunity to develop their skills in the function of piloting a privacy management implementation project and to prepare themselves through practice to lead operational teams, based on principles, procedures and project management techniques widely applied in the business world. During this training, the student will acquire the basic knowledge and skills allowing him to plan, implement, evaluate and guarantee the integrity of the PIMS in compliance with the requirements of the ISO 27701 standard as well as the process of quality assurance required by the associated practice guides. On the basis of real examples and concrete exercises, the student will be led during the training to carry out a PIMS implementation project by developing capacities in program management and implementation and monitoring techniques as well as than in team management, through communication with the various interested parties.

Public cible



- Managers interested in data management
- Consultants seeking to master the implementation of a privacy management system
- Persons responsible for the protection of personal data
- Expert Data Protection Advisors
- Technical experts wanting to prepare for a position in data privacy protection
- Legal Compliance Officers



Objectives



- Understand the operating principles of a PIMS according to ISO 27701
- Develop the skills necessary to carry out an ISO 27701 implementation project in compliance with the requirements of the standard and the guidelines of the ISO 27001 and ISO 27002 standards.
- Acquire the skills of managing a project team to launch and maintain a PIMS
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISO27701 Lead Implementer qualification depending on the level of experience.

Prerequisites



A basic knowledge of data protection is required to participate in this course.

Duration



This training lasts 35 hours, spread over 5 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General Agenda

- PIMS as required by ISO/IEC 27701-7 hours
 - Planning the implementation of a PIMS-7 hours
- ISO 27701 Foundation exam (1 hour – 50 MCQ questions)

- Implement a PIMS: 7 hours
- Improve and prepare PIMS for certification 7 hours
- Closing and following up a PIMS + Additional preparatory exercises (MCQ & open questions) 7 hours

ISO 27701 Practitioner exam (2 hours – 100 MCQ questions)

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

PIMS as required by ISO/IEC 27701 - 7H

- PIMS – basic concepts
- Fundamental principles of privacy data protection
- The main clauses of ISO 27701
- The context of PIMS within the company and its scope
- Aspects of leadership and managerial commitment
- Planning a PIMS
- Privacy Policy.

Planning the implementation of a PIMS - 7H

- Privacy Impact Determination
- PIMS applicability statement
- Documentation management
- Selection of measurements
- Implementation of measures

Examination certifying “ISO27701 Foundation”
1h, 50 MCQ questions closed book)

Implement a PIMS – 7H

- Implementing the measures of a PIMS
- Implementation of measures for controllers
- Implementation of measures for processors

Improve and prepare PIMS for certification
– 7 a.m.

- PIMS assessment
- Continuous improvement of PIMS
- How to prepare the system for an internal audit?
- Treatment of non-conformities
- How to prepare the system for a certification audit?

Closing and follow-up of a PIMS – 7H

- Additional preparatory exercises
- Presentation of conclusions
- Introduction to and use of PIMS lifecycle monitoring tools
- Closing of the training

Examination certifying “ISO 27701 Practitioner”

- 2 hours, 100 closed-book MCQ questions.



Compliance

TRAINING AVAILABLE



ISO 37301 Lead Implementer

ISO 37301 Lead Implementer

This 35-hour training course offers participants the opportunity to develop their skills in the function of steering a compliance management implementation project and to prepare themselves through practice to lead operational teams on the basis of principles, procedures and project management techniques widely applied in the business world.

During this training, the student will acquire the basic knowledge and skills allowing him to plan, implement, evaluate and guarantee the integrity of the SMC within his company on the basis of the requirements of the ISO 37301 standard.

On the basis of real examples and concrete exercises, the student will be brought during the training to carry out a project of implementation of an SMC by developing capacities in management of the conformity and techniques of implementation and monitoring as well as in team management, through communication with the various interested parties.

Target audience

- Consultants and Compliance Officers
- Directors and managers looking for a comprehensive compliance management system implementation framework
- Corporate Compliance Officers
- People who want to help maintain organizational integrity by supporting ethical behavior.
- Members of the risk management or governance team
- Responsible who wants to prepare for a role as a compliance officer in his company.



Objectives



- Understand the operating principles of an SMC according to ISO 37301
- Develop the skills necessary to carry out an ISO 37301 implementation project in the context of your company.
- Acquire the skills of managing a project team to launch and maintain an SMC
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISO 37301 Lead Implementer qualification depending on the level of experience.

Prerequisites



A basic knowledge of compliance management is required to attend this course.

Duration



This training lasts 35 hours, spread over 5 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General Agenda

- SMC as required by ISO/IEC 37301 - 7 hours
- Planning a SMC Implementation - 7 hours
- ISO 37301 Foundation exam (1 hour - 50 MCQ questions)
- Implement an SMC : 7 hours
- Improve and prepare the MSc for certification 7 hours
- Closing and following up an SMC + Additional preparatory exercises (MCQ & open questions) 7 hours
- ISO 37301 Practitioner exam (2 hours - 100 MCQ questions)
-

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

SMC as required by ISO/IEC 37301 - 7 hours

- SMC - basic concepts
- Compliance Fundamentals
- The main clauses of ISO 37301
- The context of the SMC within the company
- Aspects of leadership and managerial commitment
- Planning an SMC
- Compliance Policy.

Planning an SMC Implementation - 7 hours

- Compliance Objectives
- Fields of application of an SMC
- Compliance obligations
- Risks
- Opportunities

Examination certifying "ISO 37301 Foundation"
1h, 50 MCQ questions closed book)

Implement an SMC - 7 hours

- Introduction to Implementing an SMC
- Document Management
- Communication
- Measurements, control and monitoring.

Improve and prepare the SMC for certification
- 7 hours

- MSc assessment
- Continual improvement of the SMC
- How to prepare the system for an internal audit?
- Treatment of SMC non-conformities
- How to prepare the system for a certification audit?

Closing and follow-up of an SMC - 7H

- Additional preparatory exercises
- Presentation of conclusions
- Closing of the training

Examination certifying "ISO 37301 Practitioner"

- 2 hours, 100 closed-book MCQ questions.



Business Continuity

AVAILABLE TRAININGS



BCMS Foundation



BCMS Lead Implementer



BCMS Lead Auditor

BCMS Foundation

This 14-hour training course offers participants the opportunity to build their skills on the main aspects of business continuity management and to become familiar with the principles, methods, procedures and techniques applied to BCMS in the world of the company. During this training, the student will acquire the basic knowledge and certain skills allowing him to understand the ins and outs of the requirements of the ISO 22301 standard for the implementation and operations of an BCMS. On the basis of case examples and practical exercises, the student will be led during the training to better understand the aspects of planning, implementation, control and improvement of an BCMS by taking into consideration the formal requirements of the standard. and by adequately interpreting them with a view to controlling the issues related to business continuity within their organization.

Target audience

- Business Continuity Managers
- Managers or employees of the general services of a company
- Project managers or consultants wishing to master the concepts associated with the BCMS in an organization
- Managers of a company wishing to familiarize themselves with aspects of business continuity
- Members of a business continuity project team
- Information Technology Operators
- Staff member of an organization wanting to prepare for a business continuity role



Objectives



- Understand the challenges of business continuity management and its implementation.
- Acquire the terminology and basic knowledge necessary to meet the requirements of ISO 22301 in the context of a company
- Discover the good practices of information security management and its articulation with risk management
- Pass the CERTI-TRUST™ exam
- Apply for the Certified BCMS Foundation qualification.

Prerequisites



No specific prerequisites are expected for participation in this training.

Duration



14 hours, spread over 2 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General Agenda

- The BCMS as required by ISO 22301: 2012 - 7h
- Operation of the BCMS + ISMS life cycle management tools - 7h

BCMS Foundation exam - 1 hour - 50 MCQ questions

This training can be combined with other separate modules such as BCMS Lead Implementer (21 hours) and BCMS Lead Auditor (21 hours) which can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license by CERTI-TRUST™.

Detailed program

The BCMS as required by ISO 22301: 2019 - 7H

- Business Continuity Management System - basic concepts
- Fundamentals of Business Continuity
- Clauses 4 to 10 of ISO 22301 and guidelines of ISO 22313
- The context of the BCMS within the company and its scope
- Aspects of leadership and managerial commitment
- Planning an BCMS (impact assessment on activities, applicable measures, etc.)
- Support for BCMS operations (documentation, resources, etc.)

Operation of the ISMS - 7H

- Management of BCMS operations
- Monitoring of the BCMS (logging, auditing and management review)
- Evaluating operations efficiency and managing metrics
- Corrective actions and continuous improvement
- ISO 22301 certification process
- Presentation of the documentation necessary for SMCA operations (toolbox)

Examination certifying "BCMS Foundation"

1 hour, 50 MCQ questions closed book

BCMS Lead Implementer

This 35-hour training course offers participants the opportunity to develop their skills in the function of steering a business continuity management implementation project and to prepare themselves through practice to lead operational teams on based on principles, procedures and project management techniques widely applied in the business world. During this training, the student will acquire the basic knowledge and skills allowing him to plan, implement, evaluate and guarantee the integrity of the BCMS in compliance with the requirements of the ISO 22301 standard as well as the process of quality assurance required by the associated practice guides. On the basis of real examples and concrete exercises, the student will be brought during the training to carry out a project of implementation of SMCA by developing capacities in management of programs and techniques of implementation and follow-up as well as than in team management, through communication with the various interested parties.

Target audience

- Business Continuity Managers
- Continuity test operators
- Corporate general services managers
- Project managers or consultants wishing to master the implementation of a Business Continuity management system
- CxO and managers responsible for the IT management of a company as well as the management of operational risks
- Members of a business continuity team
- Expert business continuity advisors
- Technical experts preparing for a role in business continuity

Objectives

- Understand the operating principles of an BCMS according to ISO 22301
- Develop the skills necessary to carry out an ISO 22301 implementation project in compliance with the requirements of the standard and the guidelines of ISO 22313, 22316, 27031 and 24762
- Acquire the skills of managing a project team to launch and maintain an SMCA
- Pass the CERTI-TRUST™ exam
- Apply for the Certified BCMS Lead Implementer qualification depending on the level of experience.

Prerequisites

Basic knowledge of business continuity and ISO 22301 is required to attend this course.

Duration

This training lasts 35 hours, spread over 5 parts.

At the end of the training, a certificate of participation in the training will be given to the participants. Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General Agenda

- The BCMS as required by ISO 22301: 2019 - 7h
- Operation of the SMCA + Tools for managing the life cycle of a SMCA. - 7am

BCMS Foundation exam (1h – 50 MCQ questions)

- Plan the implementation of a BCMS Day 4 Carry out the operations & measure the performance of the BCMS. - 7am
- Ensure the sustainability of the BCMS during the life cycle + Additional preparatory exercises (MCQ & open questions) - 7h

BCMS Practitioner exam (2h – 100 MCQ questions)

This training consists of two distinct modules:

- BCMS Foundation (2 hours)
- BCMS Practitioner (21 hours)

They can be tracked separately from each other or combined with other modules from our catalog.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

The BCMS as required by ISO 22301: 2019 - 7H

[For more information see the detailed program of the BCMS Foundation training.](#)

Operation of the SMCA - 7H

[For more information see the detailed program of the BCMS Foundation training.](#)

Examination certifying “BCMS Foundation (ISO 22301)”

- 1h, 50 MCQ questions closed book

Preparation and start of an SMCA project – 7H

- Planning an SMCA project
- Scope of the project and definition of the scope of the BCMS
- Project Actors – Roles and Responsibilities of Stakeholders
- Business Case and Project Management Methodology
- Obtain support from stakeholders and management
- Management of relationships with interested parties during the implementation project
- BCMS documentation, BCMS policies and procedures – The different continuity plans
- Business impact assessment and operational risk management
- Presentation and use of project preparation tools and BIA (via case study)

The operations and performance of an SMCA – 7H

- Business Continuity Strategies
- Communication, awareness and training
- Management of major incidents and business continuity interruptions
- Impact protection and mitigation measures
- Crisis & emergency management
- The different components of the business continuity plan
- BCMS monitoring, measurement, analysis and evaluation
- Presentation and use of tools for creating and monitoring plans (via case study)

Life cycle and sustainability of the BCMS – 7H

- BCMS internal audit, compliance management
- Management review
- Management of continuous improvement and action plans
- Presentation and use of BCMS life cycle monitoring tools (via case study)

“BCMS Practitioner” certification exam

- 2h, 100 MCQ questions closed book

BCMS Lead Auditor

This 35-hour course offers participants the opportunity to build their skills in the assurance function of business continuity management and to prepare through practice to lead other auditors on the basis of principles, procedures and audit techniques widely applied in the business world. During this training, the student will acquire the basic knowledge and skills allowing him to plan and carry out various types of 1st, 2nd or 3rd party audits in compliance with the requirements of the ISO 19011 standard as well as the process certification required by the ISO 17021 standard. Based on cases of real examples from the field and concrete exercises, the student will be led during the training to carry out an audit of BCMS by developing capacities in program management and audit techniques as well as in team management, through communication with the audit client.

Target Audience

- Internal auditors
- Auditors seeking to perform and conduct audits in information security systems
- Project managers or consultants wishing to master audits of business continuity systems
- CxO and managers responsible for the IT management of a company as well as risk management
- Members of a business continuity team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a business continuity role



Objectives



- Understand the operating principles of an BCMS according to ISO 22301
- Develop the skills necessary to carry out an ISO 22301 audit in compliance with the requirements of ISO 19011 and the specifications of ISO 17021.
- Acquire management skills for a team of SMCA auditors
- Pass the CERTI-TRUST™ exam
- Apply for the Certified BCMS Lead Auditor qualification depending on the level of experience.

Prerequisites



Basic knowledge of business continuity and ISO 22301 is required to attend this course.

Duration



This training lasts 35 hours, spread over 5 parts.

At the end of the training, a certificate of participation in the training will be given to the participants. Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General agenda



- The BCMS as required by ISO 22301: 2019 - 7H
- Operation of the SMCA + Tools for managing the life cycle of a SMCA - 7H

BCMS Foundation exam (1h - 50 MCQ questions)

- Plan and implement an audit of SMCA - 7H
- Conduct an audit of SMCA - 7H
- Closing and ensuring the follow-up of an BCMS audit + Additional preparatory exercises (MCQ & open questions) - 7H

BCMS Auditor exam (2h - 100 MCQ questions)

This training consists of two separate modules, BCMS Foundation (14 hours) BCMS Auditor (21 hours) which can be followed separately from each other or combined with other modules from our catalog.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

The BCMS as required by ISO 22301: 2019 - 7H
[For more information see the detailed program of the BCMS Foundation training.](#)

Operation of the SMCA - 7H
[For more information see the detailed program of the BCMS Foundation training.](#)

Examination certifying "BCMS Foundation (ISO 22301)"

- 1 hour, 50 MCQ questions closed book

Preparation and start of the audit of an SMCA - 7H

- Basic concepts, principles and audit criteria according to ISO 19011
- General procedure of an audit of SMCA
- Internal and external audits ü Audit actors
- Planning and Implementing an Audit Program
- Preparatory activities for the audit
- Management of relations with the auditee before and during the audit
- Audit Documentation
- Documentary audit (stage 1 audit)
- Presentation and use of audit preparation tools (via case study)

Performing an on-site audit of an SMCA - 7H

- Preparation for the on-site audit (stage 2 audit)
- Audit approach based on evidence and risks
- The different audit procedures
- Creation of audit test plans
- Practical exercises: mock interviews and collection of evidence
- Aspects related to audit reports
- Quality review of audit findings and preparation of conclusions
- Presentation and use of tools for carrying out an audit (via case study)

Closing and follow-up of the audit - 7H

- Presentation of conclusions
- Closing meeting
- Drafting of the audit report
- Follow-up to the BCMS audit (action plans and follow-up)
- Monitoring and follow-up audits
- Presentation and use of audit reporting tools (via case study practice)

"BCMS Auditor" certification exam

2 hours, 100 closed-book MCQ questions



Management Systems auditing

AVAILABLE TRAINING

- ✓ ISO19011 Internal Auditor

ISO 19011

Internal Auditor

This 21-hour training provides participants with the opportunity to develop their skills in the internal audit function and to prepare through practice to lead other auditors on the basis of auditing principles, procedures and techniques widely applied in the business world.

During this training, the student will acquire the basic knowledge and skills allowing him to plan and carry out an internal audit in compliance with the requirements of the ISO 19011 standard.

On the basis of cases of real examples from the field and concrete exercises, the learner will be led during the training to carry out an internal audit by developing capacities in program management and audit techniques as well as in Management of team of internal auditors.

Target Audience

- Internal auditors
- Audit specialists
- Audit project managers
- Managers of a company wishing to familiarize themselves with the aspects of internal audit
- Members of a team of auditors
- Staff member of an organization wanting to prepare for a position in internal audit



Objectives

- Understand the operating principles of an audit process according to ISO 19011
- Develop the necessary skills to carry out an internal audit according to the requirements of the ISO 19011 standard
- Acquire the skills of managing a team of internal auditors
- Pass the CERTI-TRUST™ exam
- Seek the qualification of ISO 19011 Certified Internal Auditor.

Prerequisites

Knowledge of the basics of auditing management systems is required to participate in this training.

Duration

21 hours, spread over 3 parts.

At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 21 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program



General Agenda

- Fundamentals of Auditing – 7 hours
- Performing the internal audit – 7 hours
- Closing and follow-up of the audit + Additional preparatory exercises (MCQ & open questions) 7 hours

ISO 19011 Certified Internal Auditor Exam (2 hours – 100 MCQ questions)

The "ISO 19011 Certified Internal Auditor" exam, consisting of a total of 100 multiple-choice questions and lasting a total of 2 hours, with a closed book, attests to the fact that the candidate has the knowledge and skills to understand the issues related to an internal audit as well as the terms and conditions of its implementation, execution, and management of a team of internal auditors according to the requirements of the ISO / IEC 19011 standard.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license. by CERTI-TRUST™.

Detailed program

Fundamentals of auditing – 7H

- General
- Audit fundamentals
- Ethics and compliance with principles
- Audit approach based on evidence and risk

Completion of the internal audit – 7H

- Triggering an audit
- Audit preparation
- Starting the on-site audit
- Good practices during audits
- audit procedures
- Collection and verification of information obtained during the audit
- Drafting of findings and non-compliance reports

Closing and follow-up of the audit – 7H

- Closing an internal audit
- Follow-up activities
- Competencies and assessment of auditors
- closing of training

ISO 19011 Certified Internal Auditor Exam (2h – 100 MCQ questions)



Cybersecurity

AVAILABLE TRAININGS

- ✓ Cybersecurity foundation
- ✓ Cybersecurity Practitioner
- ✓ Cloudsecurity foundation
- ✓ Cloudsecurity Practitioner
- ✓ Role of the CISO

Cybersecurity Foundation

This 14-hour training provides participants with the opportunity to build their skills on the main aspects of cybersecurity and to become familiar with the principles, methods, procedures and techniques applied to a NIST within the organization.

During this training, the student will acquire the basic knowledge and certain skills allowing him to understand the NIST Cybersecurity framework.

On the basis of case examples and practical exercises, the student will be led during the training to better understand the aspects of planning, implementation, control and improvement of a program by taking into consideration the formal requirements of the standard. and by adequately interpreting them with a view to controlling the issues related to the cybersecurity of their organization.

Target Audience



- IT Security Officers
- SoC Managers
- Responsible for the digital assets of an organization
- Project managers or consultants wishing to master the implementation of a Cybersecurity management program
- Managers responsible for the IT management of a company as well as the management of Cybersecurity risks
- Members of an information security team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a position in Cybersecurity

Objectives



- Understand the challenges of cybersecurity management and its implementation
- Acquire the terminology and basic knowledge related to cybersecurity in the context of a company.
- Discover the good practices of cybersecurity and its articulation with information security and risk management
- Pass the CERTI-TRUST™ exam
- Apply for the Certified cybersecurity Foundation qualification.

Prerequisites



No specific prerequisites are expected for participation in this training.

Duration



This training lasts 14 hours, spread over 2 parts.

At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits).

General agenda

- The Cybersecurity program as defined by the NIST Cybersecurity Framework and ISO/IEC 27032:2012 - 7H
- Cyberattacks and exposure of organizations - Operation of a Cybersecurity program according to NIST and other key repositories + Tools for managing the life cycle of a Cybersecurity program (toolbox) - 7H

Cybersecurity Foundation exam (1h - 50 MCQ questions)

This training can be combined with another separate module:

- Cybersecurity Practitioner (21 hours)

which can be followed separately from each other or combined with other modules from our catalog, such as CLOUD SECURITY PRACTITIONER, ISO 27001 LEAD AUDITOR-LEAD IMPLEMENTER.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided licensed under Creative Commons (CC) by CERTI-TRUST™

Detailed program

The Cybersecurity program according to the NIST Cybersecurity Framework - 7H

- Basic Cybersecurity Concepts and Principles
- Legal and normative framework in Cybersecurity
- The NIST Cybersecurity Framework
- Organization and clarification of cybersecurity objectives
- Analysis of the existing context and exposure
- Cybersecurity Program Triggers
- Cybersecurity program support tools (documentation, resources, etc.)

Cyberattacks and exposure of organizations - 7H

- Threat Intelligence and Risk Assessment
- Common attack vectors, threat agents, motives and types of attacks
- Cybersecurity program monitoring
- Cybersecurity incidents, their consequences and the response to them
- Crisis and emergency management, preparedness levels
- Presentation of the documentation necessary for program operations (toolbox)

Examination certifying "Cybersecurity Foundation" (1h - 50 MCQ questions with closed book)

Cybersecurity Practitioner

This 35-hour training course offers participants the opportunity to develop their skills in the function of piloting a project to implement the management of a Cybersecurity program and to prepare themselves through practice to lead operational teams on based on principles, procedures and project management techniques widely applied in the business world.

During this training, the student will acquire the basic knowledge and skills allowing him to plan, implement, evaluate and guarantee the integrity of the Cybersecurity program in compliance with NIST best practices as well as international standards associated.

On the basis of practical labs, real examples and concrete exercises based on advanced technical simulation environments, the student will be led during the training to carry out a project to implement a Cybersecurity program by developing abilities in threat identification, program management, implementation and monitoring techniques as well as team management, through communication with the various interested parties in Cyberspace.

Target Audience

- IT Security Officers
- SoC Managers
- Responsible for the digital assets of an organization
- Project managers or consultants wishing to master the implementation of a Cybersecurity management program
- Managers responsible for the IT management of a company as well as the management of Cybersecurity risks
- Members of an information security team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a position in Cybersecurity

Objectives

- Master the concepts, approaches, standards, methods and techniques to participate in the implementation and management of a Cybersecurity program compliant with the NIST standard within an organization
- Understand the purpose, content and correlation between Information Security and the NIST Cybersecurity Framework and other standards
- Acquire the knowledge necessary to advise an organization on cybersecurity management best practices
- Pass the CERTI-TRUST™ exam
- Apply for the Certified Cybersecurity Practitioner qualification depending on the level of experience.

Prerequisites

Minimum knowledge of information security and related concepts is required for successful completion of the course.

Duration

This training lasts 35 hours, spread over 5 parts.

At the end of the training, a certificate of participation in the training will be given to the participants. Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General agenda



- The Cybersecurity program as defined by the NIST Cybersecurity Framework and ISO/IEC 27032:2012 - 7H
- Cyberattacks and exposure of organizations - Operation of a Cybersecurity program according to NIST and other key repositories + Tools for managing the life cycle of a Cybersecurity program (toolbox) - 7H

Cybersecurity Foundation exam (1h - 50 MCQ questions)

- Plan the implementation of a Cybersecurity program (LAB) - 7H
- Conduct operations & measure the performance of Cybersecurity program components (LAB) - 7H
- Ensure the sustainability of the Cybersecurity program during its life cycle + Additional preparatory exercises (MCQ & open questions) - 7H

Cybersecurity Practitioner exam (2h - 100 MCQ questions)

- This training consists of two separate modules Cybersecurity Foundation (14 hours) and/or Practitioner (21 hours) which can be taken separately from each other or combined with other modules from our catalog.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided licensed under Creative Commons (CC) by CERTI-TRUST™

Detailed program

The Cybersecurity program according to the NIST Cybersecurity Framework - 7H

- Legal and normative framework in Cybersecurity
- The NIST Cybersecurity Framework
- Organization and clarification of cybersecurity objectives
- Analysis of the existing context and exposure
- Cybersecurity Program Triggers
- Cybersecurity program support tools (documentation, resources, etc.)
- Cyberattacks and exposure of organizations - 7H
- Threat Intelligence and Risk Assessment
- Common attack vectors, threat agents, motives and types of attacks
- Cybersecurity program monitoring

- Cybersecurity incidents, their consequences and the response to them
- Crisis and emergency management, preparedness levels
- Presentation of the documentation necessary for program operations (toolbox)

Examination certifying "Cybersecurity Foundation" (1h - 50 MCQ questions with closed book)

- Plan and start a Cybersecurity program - 7H
- Cybersecurity governance, best practices and normative framework
- Cybersecurity program planning
- Program scope
- Cybersecurity organizational structure, roles and responsibilities
- Cybersecurity program resource management
- Program documentation management
- Cybersecurity Program Policies and Procedures
- Understanding of cyber threats and risk management (LAB)
- Presentation and use of Cybersecurity program tools (via LAB)

- Cybersecurity program operations and performance - 7H
- Security Measures and Selection of Applicable Controls
- Options for dealing with major risks and business continuity
- Roles and responsibilities of operators and interested parties
- Communication, awareness and training of actors
- Security Incident Management and Recovery (LAB)
- Cybersecurity program monitoring, measurement, analysis and evaluation
- Presentation and use of program implementation and monitoring tools (via LAB)

- Cybersecurity Program Lifecycle - 7H
- Cybersecurity program test
- Action plans, follow-up of anomalies and correction of failures
- Management of the continuous improvement of the program
- Certification process
- Presentation and use of program life cycle monitoring tools (via LAB)

Examination certifying "Cybersecurity Practitioner" (2h - 100 MCQ questions with closed book)

Cloudsecurity Foundation

This 14-hour course provides participants with the opportunity to gain proficiency in key aspects of cloud security and familiarize themselves with the principles, methods, procedures and techniques applied to a cloud security program based on ISO 27017 and ISO 27018. During this training, the student will acquire the basic knowledge and certain skills allowing him to understand the ins and outs of the requirements of the ISO 27017 and ISO 27018 standards for the implementation and operations of a cloud security program. On the basis of case examples and practical exercises, the student will be led during the training to better understand the aspects of planning, implementation, control and improvement of a program by taking into consideration the formal requirements of the standard and by adequately interpreting them with a view to controlling the issues related to Cloud Security in their organization.

Target Audience

- Professional wanting to learn about cloud security.
- IT Security Officers
- Managers of digital platforms hosted in the Cloud
- Responsible for the digital assets of an organization
- Project managers or consultants wishing to master the implementation of a Cloud security management program
- Managers responsible for the IT management of a company as well as the management of security risks related to cloud computing
- Members of an information security team
- System administrators and engineers wanting to prepare for a position related to cloud computing security

Objectives

- Understand the challenges of cloud security management and its implementation
- Acquire the terminology and basic knowledge necessary to meet the requirements of ISO 27017 and ISO 27018 in a business context.
- Discover the good practices of cloud security management and its articulation with risk management
- Pass the CERTI-TRUST™ exam
- Apply for the Certified cloudsecurity Foundation qualification.

Prerequisites

No particular prerequisites are expected for the participation in this training.

Duration

This training lasts 14 hours, spread over 2 parts.

At the end of the training, a certificate of participation in the training will be given to the participants. Participation in this training entitles you to 14 CPE (Continuous Professional Education credits).

General agenda



- The cloud security program as defined by ISO 27017 and ISO 27018 standards - 7H
- How a Cloud Security program works + Cloud Security program lifecycle Management tools - 7H
- Cloudsecurity Foundation exam (1h - 50 MCQ questions)

This training can be combined with another separate module:

- Cloudsecurity Practitioner (21 hours)

Which can be followed separately from each other or combined with other modules from our catalog, such as CYBERSECURITY PRACTITIONER, ISO 27001 LEAD AUDITOR-LEAD IMPLEMENTER.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided licensed under Creative Commons (CC) by CERTI-TRUST™

Detailed program

The cloud security program as defined by ISO 27017 and ISO 27018 - 7H standards

- Cloud security terminology and basics
- Legal and normative framework in cloud security
- Organization and clarification of cloud security objectives
- Analysis of the existing context and exposure
- Cloud Security Program Triggers
- Cloud security program support tools (documentation, resources, etc.)

How a Cloud Security Program Works + Cloud Security Program Lifecycle Management Tools - 7H

- Implementing a cloud security program
- Cloud Security Program Monitoring
- Cloud security incidents, their consequences and the response to them
- Crisis and emergency management, preparedness levels
- Presentation of the documentation necessary for the operations of the program

"Cloudsecurity Foundation" certifying exam (1h - 50 closed-book MCQ questions)

Cloudsecurity Practitioner

This 21-hour training course offers participants the opportunity to build their skills in the function of piloting a project to implement the management of a Cloud security program based on ISO 27017 and ISO 27018 and to prepare through practice to lead operational teams on the basis of principles, procedures and project management techniques widely applied in the business world. During this training, the student will acquire the basic knowledge and skills allowing him to plan, implement, evaluate and guarantee the integrity of the Cloud computing security program for his organization in accordance with the associated best practices. . On the basis of practical labs, real examples and concrete exercises based on advanced technical simulation environments, the student will be required during the training to carry out a project to implement a Cloud security program in developing capacities in environment architecture, program management, implementation and monitoring techniques as well as team management, through communication with the various interested parties and especially the service providers IaaS, PaaS and SaaS in the Cloud.

Target Audience

- IT Security Officers
- Platform managers
- data hosted in the Cloud
- Responsible for the digital assets of an organization
- Project managers or consultants wishing to master the implementation of a Cloud security management program
- Managers responsible for the IT management of a company as well as the management of security risks related to cloud computing
- Members of an information security team
- System administrators and engineers wanting to prepare for a position related to cloud computing security



Objectives



- Master the concepts, approaches, standards, methods and techniques to participate in the implementation and management of a Cloud security program in accordance with best practices within an organization according to ISO 27017 and 27018
- Understand the purpose, content and correlation between Information Security and the Cloud Security Framework as well as other industry norms and standards
- Acquire the knowledge necessary to advise an organization on cloud security management best practices
- Pass the CERTI-TRUST™ exam
- Seek the qualification of Certified Cloud Security Practitioner according to the level of experience.

Prerequisites



Minimum knowledge of information security and related concepts is required for successful completion of the course.

Duration



This training lasts 21 hours, spread over 3 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 21 CPE (Continuous Professional Education credits).

General Agenda

- Define and implement a repository for managing a cloud security program taking into account the risks on the supply chain and relationships with cloud computing solution providers. - 7am
- Security aspects related to the acquisition, development and maintenance of Cloud solutions, communications security - 7H
- Incident management, continuity aspects and reference 'Cloud' architectures + Practical case study & Mock exam - 7H
- Cloud Security Practitioner exam (2h - 100 MCQ questions)

This training can be combined with other distinct modules such as:

- Cybersecurity Foundation (2 p.m.)
- ISO 27001 Foundation (14 hours)
- ISO 22301 Foundation (14 hours)
-

which can be taken consecutively to this basic training or combined with other modules in our catalog such as CYBERSECURITY PRACTITIONER, ISO 27001 LEAD IMPLEMENTER-AUDITOR, ISO 22301 LEAD IMPLEMENTER-AUDITOR.

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Detailed program

Definition and implementation of a cloud security program - 7H

- Course objectives and structure
- Concepts and definitions - types of cloud environments
- Repositories, normative framework and best practices based on ISO 27017 and 27018
- Implement a cloud management repository in an organization
- Understanding of the organization and its context
- Why Manage Cloud Security?
- Concepts, models and risks
- Cloud Security Measures & Vendor Control
- Assurance on the secure delivery of cloud services
- Supply chain management process
- Security policies
- Organization of Information Security in an 'elastic' environment
- Protection of Personally Identifiable Information (PII)
- Security of human resources and assets
- Resource access control
- Cloud security program support tools (documentation, resources, etc.)

Management of infrastructures and communications in the Cloud - 7H

- Communications security and cryptography aspects
- Security of operations in IAAS, PAAS, SAAS modes
- Acquisition, development and maintenance of cloud-based solutions
- Presentation of the documentation necessary for program operations (toolbox)

Management of infrastructures and communications in the Cloud - 7H

- Management of incidents, their consequences and the response to be provided
- Business Continuity Management with the Cloud
- A few benchmark secure Cloud architectures
- Practical exercises on a case study
- Certification Preparation
- Blank exam

"Cloud Security Practitioner" certifying exam (2h - 100 closed-book MCQ questions)

Role of the CISO

This 35-hour training offers participants the opportunity to develop their skills in the role of Information Systems Security Manager of an organization and the management of a Cybersecurity program as well as to prepare through practice. to lead operational teams on the basis of principles, reference systems, tools and IT security management techniques widely applied in the business world. During this training, the student will acquire the basic knowledge and skills allowing him to exercise the functions of RSSI in terms of Governance, management of legal and regulatory constraints, as well as according to technical needs. related to this key function, in compliance with best practices and associated international standards. On the basis of practical exercises, real examples and concrete situations based on advanced technical simulation environments, the student will be led to consider his role as CISO by developing his multidisciplinary skills in managing the implementation and monitoring of Cybersecurity projects as well as in team management, through communication with the various interested parties in the company.

Target audience

- CISO in charge
- CISO candidate
- Responsible for the digital assets of an organization
- Project managers or consultants wishing to understand the issues related to a company's IT security
- Managers responsible for the IT management of a company as well as the management of Cybersecurity risks
- Members of an information security team
- Information Technology Expert Advisors
- Technical experts wanting to prepare for a CISO position



Objectives

- Master the concepts, approaches, standards, methods and techniques to play a leading role and support digital transformation as CISO within an organization
- Understand the purpose, content and correlation between the different components of the role to be played, in terms of governance and operational or technical management
- Acquire the knowledge necessary to advise an organization on the best practices for managing Cybersecurity and information security
- Pass the CERTI-TRUST™ exam
- Apply for the Certified CISO qualification depending on the level of experience.

Prerequisites

Minimum knowledge of information security and related concepts is required for successful completion of the course.

Duration

This training lasts 35 hours, spread over 5 parts.

At the end of the training, a certificate of participation in the training will be given to the participants. Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General agenda



- Global governance of the ISS - 7H
 - Risk management - 7H
 - Operational Security Management - 7H
 - Legal aspects of the ISS - 7H
 - Operational cybersecurity (example) - 7H
 - Certified RSSI exam (3h - 100 MCQ questions - 10 open questions)
-
- This training consists of three complementary modules:
 - Cybersecurity Governance (21 hours)
 - Legal aspects of the CISO role (7 hours)
 - Practical Cybersecurity (7 hours)

which can be followed separately from each other or combined with other modules from our catalog, such as SCADA SECURITY PRACTITIONER, PENTEST FOUNDATION-PRACTITIONER, CLOUD SECURITY PRACTITIONER, ISO 27001 LEAD AUDITOR-LEAD IMPLEMENTER.

The official course material (composed of more than 400 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided licensed under Creative Commons (CC) by CERTI-TRUST™

Detailed program

ISS governance – part 1: Global governance of the ISS (7 H)

- Basic concepts and principles in Information Security
- Basic normative framework (ISO 27001 and similar standards)
- Establishment of the Information Security context and issues
- Structuring of the ISS sector within an organization
- Managing the security of information systems and Cybersecurity
- Information system security awareness and training aspects

ISS governance – part 2: Risk management (7 H)
Common attack vectors, threat agents, motives and types of attacks

- Threat Intelligence and ISS risk assessment

- ISS risk assessment
- ISS risk treatment
- Cybersecurity incidents, their consequences and the response to them
- Crisis and emergency management, preparedness levels

ISS governance – part 3: Managing operational security (7 H)

- ISS governance and application of best practices
- Policies and procedures to be implemented to oversee the ISS
- Monitoring and measuring the effectiveness of an SSI program (KPI's and dashboards)
- Supervise and manage the security of networks and systems
- Access control security and identity management
- Application security aspects
- Cryptography and its proper use within the framework of a coherent management of the ISS
- Internal and external audits of information systems
- The SOC (Security Operations Center or Operational Security Cell)

Legal aspects of the ISS (7 H)

- The basics of law (hierarchy of norms, liability, sanctions, etc.)
- CISO Legal Liability Aspects
- Overview of the regulatory framework (including Data Protection Act and GDPR)
- Investigation, collection and management of digital evidence
- Legality of control within the company (surveillance, access to the workstation, etc.)
- Accessibility and opposability of telecom means
- Follow-up of anomalies and intrusions, filing of complaints

Operational Cybersecurity by example (7 H)

- Presentation of the most common threats and attack vectors and solutions to protect against them
- Anatomy of an attack – successful (real case examples)
- Virtualization of Information Systems and Cloud Security
- Hardening of information systems (Windows and Linux)

"Certified RSSI" exam (3h - 100 MCQ questions and 1 open question)



Application Security

AVAILABLE TRAININGS



ISO 27034 Foundation



ISO 27034 Practitioner



ISO 27034 Auditor

ISO 27034 Foundation

This 14-hour course offers participants the opportunity to build their skills on the main aspects of application security management and to become familiar with the principles, methods, procedures and techniques applied to an ASMS in the company. During this training, the student will acquire the basic knowledge and certain skills allowing him to understand the ins and outs of the requirements of the ISO 27034 standard for the implementation and operations of an ASMS. On the basis of case examples and practical exercises, the student will be led during the training to better understand the aspects of planning, implementation, control and improvement of an ASMS by taking into consideration the formal requirements of the standard. and by adequately interpreting them with a view to controlling the issues related to Application Security.

Target audience

- Security Officers
- Risk managers
- Corporate Data Controllers
- Project managers or consultants wishing to master the concepts associated with ASMS in an organization
- Managers of a company wishing to familiarize themselves with the aspects of Application Security
- Members of an application security project team
- Application Technology Operators
- Staff member of an organization wanting to prepare for a position in application security



Objectives

- Understand the principles of application security and its implementation
- Acquire the terminology and basic knowledge necessary to meet the requirements of ISO 27034 in the context of a company
- Discover the good practices of application security management and its articulation with risk management
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ISO 27034 Foundation qualification.

Prerequisites

No specific prerequisites are expected for participation in this training.

Duration

14 hours, spread over 2 parts.

At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda



- ASMS as required by ISO/IEC 27034 - 7h
- How ASMS+ works Tools for managing an ASMS- 7h
- ISO 27034 Foundation exam (1h - 50 MCQ questions)

The "ISO 27034 Foundation" exam, consisting of a total of 50 multiple-choice questions and lasting a total of 1 hour, closed book, attests to the fact that the candidate has the knowledge and skills to understand the issues related to an ASMS as well as the terms and conditions of its implementation, execution, monitoring and continuous improvement based on the requirements of ISO/IEC 27034.

This training can be combined with other distinct modules such as :

- ISO 27034 Practitioner (21 hours)
- ISO 27034 Auditor (21 hours)

They can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license by CERTI-TRUST™.

Detailed program

ASMS as required by ISO/IEC 27034 - 7h

- Application Security Management System - basic concepts
- Application Security Fundamentals
- Clauses of ISO 27034 and Annex A of ISO 27034
- The context of ASMS within the company and its scope
- Aspects of leadership and managerial commitment
- Planning an ASMS (risk management, security measures, applicability, etc.)
- Support for ASMS operations (documentation, resources, etc.)

Operation of the ASMS - 7H

- SMSA operations management
- ASMS monitoring (logging, auditing and management review)
- Evaluating operations efficiency and managing metrics
- Corrective actions and continuous improvement
- ISO 27034 certification process
- Presentation of the documentation necessary for ASMS operations (toolbox)

Examination certifying "ISO 27034 Foundation"

- 1h, 50 MCQ questions closed book)

ISO 27034 Practitioner

This 21-hour course offers participants the opportunity to build their skills on implementing an application security management program and prepare through practice to lead an ASMS implementation project, based on ISO/IEC 27034 according to a proven method. During this training, the student will acquire the basics of knowledge and the skills allowing him to identify, analyze, evaluate and deal with the risks related to the security of applications in compliance with the requirements of ISO 27034 and its main process. On the basis of real examples and concrete exercises, the student will gradually be brought during the training to ensure the successful completion of the planning and management of application security risks while developing capacities in management of programs and methods of appreciation and treatment as well as with regard to team management, through communication with the various interested parties.

Target audience

- Security Officers
- Risk managers
- Corporate Data Controllers
- Project managers or consultants wishing to master the concepts associated with ASMS in an organization
- Managers of a company wishing to familiarize themselves with the aspects of Application Security
- Members of an application security project team
- Application Technology Operators
- Staff member of an organization wanting to prepare for a position in application security



Objectives

- Master the concepts, approaches, standards, methods and techniques to participate in the implementation and management of an application security program in accordance with best practices within an organization according to ISO 27034.
- Understand the purpose, content and correlation between Application Security with other norms and industry standards
- Acquire the knowledge necessary to advise an organization on application security management best practices.
- Pass the CERTI-TRUST™ exam
- Apply for the qualification of Certified ISO 27034 Practitioner.

Prerequisites

Minimum knowledge of application security and related concepts is required for successful completion of the course.

Duration

21 hours, spread over 3 parts.

At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 21 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda

- Application security management according to ISO/IEC 27034 - 7h
- Implementing application security techniques based on ISO/IEC 27034 - 7h
- Tools for managing an ASMS within an organization - 7h

ISO 27034 Practitioner exam (2h - 100 MCQ questions)

The "ISO 27034 Practitioner" exam, consisting of a total of 100 multiple-choice questions and lasting a total of 2 hours, closed book, attests to the fact that the candidate has the knowledge and skills to understand the issues related to an SMSA as well as the terms and conditions of its implementation, execution, monitoring and continuous improvement according to the requirements of the ISO/IEC 27034 standard.

This training can be combined with other distinct modules such as:

- ISO 27034 Lead Auditor (21 hours)

They can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license. by CERTI-TRUST™.

Detailed program :

Application security management according to ISO/IEC 27034 - 7h

- Application security management
- Process for managing an application security system according to ISO 27034

Implementing application security techniques based on ISO/IEC 27034 - 7h

- Organization and Application Security Guidelines

Tools for managing an ASMS within an organization - 7h

- How to manage an ASMS?
- Application Security Certification
- Evaluation

ISO 27034 Practitioner exam (2h - 100 MCQ questions)

ISO 27034

Auditor

This 21-hour course offers participants the opportunity to build their skills in the assurance function of application security management and to prepare through practice to lead other auditors based on principles, procedures and audit techniques widely applied in the business world.

During this training, the student will acquire the basic knowledge and skills allowing him to plan and carry out various types of 1st, 2nd or 3rd party audits in compliance with the requirements of the ISO 19011 standard as well as the process certification required by the ISO 17021 standard.

On the basis of cases of real examples from the field and concrete exercises, the student will be led during the training to carry out an audit of ASMS by developing capacities in program management and audit techniques as well as in team management, through communication with the audit client.

Target audience

- Security Officers
- Risk managers
- Corporate Data Controllers
- Project managers or consultants wishing to master the concepts associated with the SMSA in an organization
- Managers of a company wishing to familiarize themselves with the aspects of Application Security
- Members of an application security project team
- Application Technology Operators
- Staff member of an organization wanting to prepare for a position in application security



Objectives

- Understand the operating principles of an ASMS according to ISO 27034
- Develop the skills necessary to carry out an ISO 27034 audit in compliance with the requirements of ISO 19011 and the specifications of ISO 17021 and ISO 27006
- Acquire management skills for a team of ASMS auditors
- Pass the CERTI-TRUST™ exam
- Request the qualification of Certified ISO 27034 Auditor.

Prerequisites

Minimum knowledge of application security and related concepts is required for successful completion of the course.

Duration

21 hours, spread over 3 parts.

At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 21 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda



- Plan and implement an ASMS audit – 7 hours
- Conduct an ASMS audit – 7 hours
- Closing and following up an ASMS audit + Additional preparatory exercises (MCQ & open questions) – 7 hours
- ISMS Auditor exam (2 hours – 100 MCQ questions)

The "ISO 27034 Lead Auditor" exam, consisting of a total of 100 multiple-choice questions and lasting a total of 2 hours, closed book, attests to the fact that the candidate has the knowledge and skills to understand the issues related to an SMSA as well as the terms and conditions of its implementation, execution, monitoring and continuous improvement according to the requirements of the ISO/IEC 27034 standard.

This training can be combined with other distinct modules such as:

- ISO 27034 practitioner (21 hours)

They can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material (composed of more than 300 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license, by CERTI-TRUST™.

Detailed program

Plan and implement an audit of ASMS -- 7H

- Basic concepts, principles and audit criteria according to ISO 19011
- General procedure of an ASMS audit
- Internal and external audits
- The actors of the audit
- Planning and Implementing an Audit Program
- Preparatory activities for the audit, management of relations with the auditee before and during the audit
- Audit Documentation
- Documentary audit (stage 1 audit)
- Presentation and use of audit preparation tools (via case study)

Performing an on-site audit of an ASMS – 7H

- Preparation for the on-site audit (stage 2 audit)
- Audit approach based on evidence and risks
- The different audit procedures
- Creation of audit test plans
- Practical exercises: mock interviews and collection of evidence
- Aspects related to audit reports
- Quality review of audit findings and preparation of conclusions
- Presentation and use of tools for carrying out an audit (via case study)

Closing and follow-up of the audit – 7H

- Presentation of conclusions
- Closing meeting
- Drafting of the audit report
- Follow-up to the ASMS audit (action plans and follow-up)
- Monitoring and follow-up audits
- Presentation and use of audit reporting tools (via practical case study)

ISO 27034 lead auditor exam (2h – 100 MCQ questions)



Environment Corporate Social Responsibility

AVAILABLE TRAININGS

- ✓ ISO14001 Foundation
- ✓ ISO26000 Foundation
- ✓ ISO26000 Practitioner

ISO 14001 Foundation

This 14-hour training (spread over 2 days) offers participants the opportunity to build skills on the main aspects of managing an environmental management system, to familiarize themselves with the principles of an EMS in the world of business.

During this training, the participant will acquire the basic knowledge and certain skills allowing him to understand the structure of the ISO 14001 standard and the foundations of an environmental management approach, on the basis of case examples and exercises. practice.

Target audience

- Anyone interested in environmental management.
- Project managers or consultants wishing to master the concepts associated with environmental management.
- Managers of a company wishing to familiarize themselves with aspects of environmental management.
- Members of a project team in environmental management.
- Staff members of an organization wanting to prepare for a position in environmental management.
- Managers in companies wishing to strengthen their skills in environmental management



Objectives

- Master the principles of environmental management
- Understand how an environmental management system works
- Acquire the skill to structure and implement an EMS based on ISO 14001
- Pass the CERTI-TRUST™ exam
- Apply for the qualification of Certified ISO14001 Foundation.

Prerequisites

No specific prerequisites are expected for participation in this training.

Duration

14 hours, spread over 2 parts.

At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda



- Introduction to Training and Standards
- Terminology
- The Environmental Management System (EMS) as required by ISO 14001: 2015
- How the EMS works + Tools for managing the life cycle of an EMS + Exercises and workshops
- ISO 14001 FOUNDATION (1h - 50 MCQ questions)

This training can be combined with another separate module such as ISO 14001 Practitioner (21 hours) which can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material is composed of more than 200 pages of content, preparatory exercises for the exam and educational support materials (examples of deliverables, methods, etc.) are provided under a Creative Commons license by CERTI-TRUST™.

Detailed program

Day 1: Introduction to training

- General
- Historical context
- Terminology
- The Environmental Management System (EMS) as required by ISO 14001: 2015

Day 2: Operation of an EMS based on the ISO 14001 standard

- A widely recognized normative framework: ISO 14001
- Operation of the EMS
- EMS life cycle management tools
- Exercises and workshops

Examination certifying "ISO 14001 Foundation"
1 hour, 50 MCQ questions closed book

ISO 26000 Foundation

This 14-hour training (spread over 2 days) offers participants the opportunity to build skills on the main aspects of corporate social responsibility and sustainable development, to familiarize themselves with the principles of CSR and SD in the business world.

During this training, the participant will acquire the basic knowledge and certain skills allowing him to understand the structure of the ISO 26000 standard and the foundations of a CSR approach, on the basis of case examples and practical exercises.

Target audience



- Anyone interested in CSR and SD.
- Project managers or consultants wishing to master the concepts associated with CSR and SD in an organization.
- Managers of a company wishing to familiarize themselves with aspects of CSR.
- Members of a sustainable development project team.
- Staff members of an organization wanting to prepare for a position in CSR or SD.
- CSR and SD specialists.

Objectifs



- Master the principles of CSR and SD
- Understand how a CSR approach works according to ISO26000
- Acquire the skill to structure and implement a CSR project based on ISO 26000
- Pass the CERTI-TRUST™ exam
- Apply for the qualification of Certified ISO26000 Foundation.

Prérequis



No specific prerequisites are expected for participation in the training leading to this certification.

Duration



14 hours, spread over 2 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda



- Context & History of the emergence of CSR
- CSR Concepts and Trends
- National Initiatives (Ex: Morocco)
- Why a CSR approach in business?
- A widely recognized normative framework : ISO 26000
- ISO 26000: Detail of the central questions

ISO 26000 Foundation exam - 1 hour - 50 MCQ questions

This training can be combined with another separate module such as ISO 26000 Practitioner (21 hours) which can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material is composed of more than 200 pages of content, preparatory exercises for the exam and educational support materials (examples of deliverables, methods, etc.) are provided under a Creative Commons license by CERTI-TRUST™ .

Detailed program

Day 1: The fundamentals of CSR based on the ISO26000 standard

- General
- Context & History of the emergence of CSR
- CSR Concepts and Trends
- National Initiatives (Ex: Morocco)
- Why a CSR approach in business?

Day 2: Introduction to ISO 26000

- A widely recognized normative framework : ISO 26000
- ISO 26000: Detail of the central questions

Examination certifying "ISO 26000 Foundation"

1 hour, 50 MCQ questions closed book



ISO 26000

Practitioner

This 21-hour training (spread over 3 days) provides participants with the opportunity to discover the approach to implementing a CSR approach, to evaluate its performance based on the good practices of the standard. ISO26000.

During this training, the participant will acquire the knowledge and skills necessary to carry out a project to implement a CSR approach, analyze materiality and report CSR or ESG.

The training is based on a case study and methodological tools.

Target audience

- CSR and SD specialists
- Project managers or consultants wishing to master the concepts associated with CSR and SD in an organization.
- Managers of a company wishing to familiarize themselves with aspects of CSR.
- Members of a sustainable development project team.
- Staff members of an organization wanting to prepare for a position in CSR or SD.

Objectives

- Understand the principles of CSR and SD and how a CSR approach works according to ISO26000.
- Develop the necessary skills to advise a company to integrate a CSR strategy based on the ISO 26000 standard.
- Acquire the skill to structure and implement a CSR project based on ISO 26000.
- Pass the CERTI-TRUST™ exam
- Apply for the qualification of Certified ISO26000 Practitioner.

Prerequisites

Basic knowledge of CSR and ISO 26000 Foundation certification are required to participate in this course.

Duration

21 hours, spread over 3 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 21 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program



General agenda

- Fundamentals of CSR and SD-7H
- evaluation of the performance of a CSR approach - 7H
- Implementation of a CSR-7H approach

ISO 26000 Practitioner exam - 2h - 100 MCQ questions

This training can be combined with other separate modules from our catalog which can be followed consecutively to this basic training.

The official course material is composed of more than 500 pages of content, exam preparatory exercises and supporting teaching material (examples of deliverables, methods, etc.) which are provided under a Creative Commons license by CERTI-TRUST™.

Programme détaillé

Day 1: Fundamentals of CSR and SD

General

- Implementation of CSR according to ISO 26000

Day 2: evaluation of the performance of a CSR approach

- Materiality analysis
- Deployment of the CSR approach
- CSR Assessment & Rating
- CSR reporting

Day 3: Implementation of a CSR approach

Reporting repositories

- CSR reporting: an activity currently being regulated
- The GRI: framework for RS reporting
- The practice of SD reports
- Closing of the training

"ISO 26000 Practitioner" certification exam
2 hours, 100 closed-book MCQ questions



Purchase Responsible

AVAILABLE TRAINING



ISO 20400 Foundation

ISO 20400 Foundation

This 14-hour training course offers participants the opportunity to build their skills on the main aspects of responsible purchasing and to familiarize themselves with the principles, methods and procedures applied to responsible purchasing in the business world. During this training, the student will acquire the basic knowledge and skills allowing him to understand the ins and outs of the requirements of the ISO 20400 standard for the implementation of a responsible purchasing strategy.

On the basis of case examples and practical exercises, the student will be led during the training to better understand the aspects of implementing a responsible purchasing strategy, taking into account the formal requirements of the standard, and by adequately interpreting them with a view to controlling the issues related to their organization's purchases.

Target audience

- Purchasing Managers
- Project managers or consultants wishing to master the concepts associated with an organization's purchasing strategy
- Managers of a company wishing to familiarize themselves with the aspects relating to the purchase
- Staff members of an organization wanting to prepare for a position in procurement management

Objectives

- Understand the challenges of responsible purchasing
- Acquire the terminology and knowledge necessary to meet the requirements of ISO 20400 in the context of a company
- Discover best practices in acquisition management
- Pass the CERTI-TRUST™ exam
- Apply for the qualification of Certified ISO 20400 Foundation.

Prerequisites

No specific prerequisites are expected for participation in the training leading to this certification.

Duration

14 hours, spread over 2 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program



General agenda



- Responsible purchasing as required by the ISO 20400 standard – 7h
- Introduction to the ISO 20400 standard - 7h
- ISO 20400 Foundation exam (1h – 50 MCQ questions)

The "ISO 20400 Foundation" exam, consisting of a total of 50 multiple-choice questions and lasting a total of 1 hour, closed book, attests to the fact that the candidate has the knowledge and skills to understand the issues related responsible purchasing based on the ISO 20400 standard.

The official course material is composed of more than 200 pages of content, exam preparatory exercises and supporting teaching materials (examples of deliverables, methods, etc.) which are provided under a Creative Commons license by CERTI-TRUST™.

Detailed program

The fundamentals of responsible purchasing based on the 20400 standard

- General
- Responsible Purchasing Terminology
- Why a responsible purchasing strategy, in company ?

Introduction to ISO 20400

- A normative framework of the ISO 20400 standard
- The guidelines of the ISO 20400 standard

Examination certifying "ISO 20400 Foundation"

- 1 hour, 50 MCQ questions closed book



Energy management

AVAILABLE TRAININGS

- ✓ ENMS Foundation
- ✓ ENMS Practitioner

ENMS Foundation

This 14-hour training (spread over 2 days) allows the participant to discover the fundamentals of energy management, the basic concepts, and to understand an EnMS implementation project.

During this training the learner will acquire the terminology and the basic knowledge necessary on the basis of the requirements of ISO 50001, within an organization.

During this training, the student will acquire the knowledge and skills to plan, implement, evaluate and guarantee the integrity of an EnMS in accordance with the requirements of the ISO 50001 standard.

Target audience

- Energy management specialists
- Anyone interested in the field of energy management
- Project managers or consultants wishing to master the concepts associated with EnMS in an organization
- Managers of a company wishing to familiarize themselves with aspects of energy management
- Members of an energy management project team
- Staff member of an organization wanting to prepare for a position in energy management



Objectives

- Understand energy management issues and its implementation
- Acquire the basic knowledge to fulfill the requirements of ISO 50001 in the context of an organization
- Discover good practices in energy management and its link with risk management.
- Pass the CERTI-TRUST™ exam
- Apply for the Certified ENMS Foundation qualification

Prerequisites

No specific prerequisites are expected for participation in this training.

Duration

14 hours, spread over 2 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda



- Fundamentals of Energy Management 7H
- Management of SMEN operations 7H

EnMS Foundation exam - 1 hour - 50 MCQ questions

This training can be combined with other separate modules such as EnMS Practitioner (21 hours) which can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license by CERTI-TRUST™.

Detailed program

The fundamentals of energy management – 7H

- Fundamentals of Energy Management
- Basic concepts and knowledge of the context of the organization
- Leadership, Planning and Support

Management of SMEn operations – 7H

- Management of SMEN operations
- Performance evaluation
- Continuous improvement
- Certification process
- Review and toolbox

Examination certifying “EnMS Foundation”

1 hour, 50 MCQ questions closed book



ENMS Practitioner

This 21-hour training (spread over 3 days) provides participants with the opportunity to discover the leadership of an EnMS implementation project and to prepare through practice to lead operational teams in the field of management of Energy Management.

During this training, the student will acquire the knowledge and skills to plan, implement, evaluate and guarantee the integrity of an EnMS in accordance with the requirements of the ISO 50001 standard.

Target audience

- Energy management specialists
- Anyone interested in the field of energy management
- Project managers or consultants wishing to master the concepts associated with EnMS in an organization
- Managers of a company wishing to familiarize themselves with aspects of energy management
- Members of an energy management project team
- Staff member of an organization wanting to prepare for a position in energy management



Objectives

- Understand how an EnMS works according to ISO 50001
- Develop the skills needed to carry out an EnMS implementation project.
- Acquire the skills to manage a project team to launch and maintain an EnMS.
- Pass the CERTI-TRUST™ exam
- Apply for the Certified EnMS Practitioner qualification

Prerequisites

A basic knowledge of energy management and the ISO 50001 standard is necessary to participate in this course.

Duration

21 hours, spread over 3 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 21 CPE (Continuous Professional Education credits). The exam fulfills all the requirements of the CERTI-TRUST™ certification program

General agenda



- The operation of an EnMS as required by ISO 50001 – 7h
- The implementation of an SMES project - 7h
- SMEn performance evaluation and internal audit - 7h

EnMS Practitioner Exam - 2h - 100 MCQ questions

This training can be combined with other distinct modules such as EnMS Foundation (14 hours) which can be followed consecutively to this basic training or combined with other modules from our catalog.

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (examples of deliverables, methods, etc.) are provided under a Creative Commons license, by CERTI-TRUST™.

Detailed program

The operation of an EnMS as required by ISO 50001 – 7h

- State of play
- Organization of the SMEn project
- Understand the organization
- SMEn documentary repository

The implementation of an SMES project - 7h

- Risk management and treatment
- Define and update
- Management process
- Training, awareness and communications
- Operational mastery
- Procurement management

SMEn performance evaluation and internal audit - 7h

- Performance and evaluation
- Internal Audit and Management Review
- Continuous improvement
- Transfer to operations
- Certification process

“EnMS Practitioner” certification exam

2 hours, 100 closed-book MCQ questions



Management Occupational Health and Safety

AVAILABLE TRAININGS

- ✓ ISO 45001 Foundation
- ✓ ISO 45001 Lead Implementer

ISO 45001 Foundation

This 14-hour training (spread over 2 days) allows the participant to discover the fundamentals of Occupational Health and Safety management, the basic concepts, and to understand an OSHMS implementation project .

During this training the learner will acquire the terminology and the basic knowledge necessary on the basis of the requirements of ISO 45001, within an organization.

During this training, the student will acquire the knowledge and skills to plan, implement, evaluate and guarantee the integrity of an OSHMS in accordance with the requirements of the ISO 45001 standard, in the context of a company.

Target audience

- Occupational Health and Safety management specialists
- Anyone interested in the field of OSH management
- Project managers or consultants wishing to support an organization in the implementation of an Occupational Health and Safety management system according to ISO 45001
- Auditors who wish to fully understand the process of implementing an EMS and associated best practices.
- Doctors, managers in companies wishing to strengthen their skills in management of health and safety at work



Objectives

- Understand the management issues of an OH&SMS and its implementation
- Acquire the basic knowledge to fulfill the requirements of ISO 45001 in the context of an organization
- Discover good management practices for an OSHMS according to ISO 45001.
- Pass the CERTI-TRUST™ exam
- Apply for the qualification of Certified ISO 45001 Foundation.

Prerequisites

No specific prerequisites are expected for participation in this training.

Duration

This training lasts 14 hours, spread over 2 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 14 CPE (Continuous Professional Education credits).

General agenda



- Introduction to Training and Standards
- The Occupational Health and Safety Management System as required by ISO 45001: 2018 - 7 hours
- How the OH&SMS works + Tools for managing the life cycle of an OH&SMS + Exercises and workshops - 7 hours
- ISO 45001 Foundation exam (1 hour – 50 MCQ questions)

The official course material (composed of more than 200 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

Introduction - 7 hours

- Introduction to Training and Standards
- Terminology
- The Occupational Health and Safety Management System as required by ISO 45001: 2018

Operation of the OH&SMS - 7 hours

- How an Occupational Health and Safety Management System Works
- Tools for managing the life cycle of an OH&SMS
- Case studies
- Workshops

Examination certifying "ISO 45001 Foundation"

- 1h, 50 MCQ questions closed book)



ISO 45001 Lead Implementer

This training offers participants the opportunity to develop their skills in the management function of a project to implement Occupational Health and Safety management (OSMSST) according to ISO 45001 and to prepare themselves by practice in leading teams

based on principles, procedures and project management techniques widely applied in the business world.

During this training, the participant will acquire the basic knowledge and skills allowing him to plan, implement, evaluate and guarantee the compliance, efficiency and performance of an OSMS in compliance with the requirements of the standard. ISO 45001 and associated good practice guides.

On the basis of real examples and concrete exercises, the participant will be brought during the training to carry out an implementation project of OSMSST by developing capacities in program management and techniques of implementation and follow-up as well as in team management, through communication with the various interested parties.

Target audience

- Project managers or consultants wishing to support an organization in the implementation of an Occupational Health and Safety management system according to ISO 45001
- Auditors who wish to fully understand the process of implementing an OSMS and associated best practices.
- Doctors, managers in companies wishing to strengthen their skills in management of health and safety at work



Objectives

- Acquire a comprehensive understanding of the concepts, approaches, methods, techniques and implementation steps of an OSMS according to ISO45001
- Understand the issues, stakeholder requirements, regulatory requirements and ISO 45001 standards requirements
- Know how to manage an OHS team
- Apply for the Certified Lead Implementer qualification depending on the level of experience.

Prerequisites

A basic knowledge of management system standards as well as experience in auditing and/or implementing these systems is recommended to participate in this course.

Duration

This training lasts 35 hours, spread over 5 parts. At the end of the training, a certificate of participation in the training will be given to the participants.

Participation in this training entitles you to 35 CPE (Continuous Professional Education credits).

General agenda



- Introduction to Training and Standards
- The Occupational Health and Safety Management System as required by ISO 45001: 2018 - 7 hours
- How the OH&SMS works + Tools for managing the life cycle of an OH&SMS + Exercises and workshops - 7 hours
- ISO 45001 Foundation exam (1 hour - 50 MCQ questions)
- Context analysis, exercises and workshops: 7 hours
- Risk analysis, case study: 7 hours
- Operational mastery, monitoring, measurement, analysis and evaluation + Additional preparatory exercises (MCQ & open questions) 7 hours
- ISO 45001 Practitioner exam (2 hours - 100 MCQ questions)

The official course material (composed of more than 500 pages of content, preparatory exercises for the exam) as well as all the educational support material (case study, examples of deliverables, methods, etc.) are provided under Creative Commons license by CERTI-TRUST™.

Detailed program

Introduction - 7 hours

- Introduction to Training and Standards
- Terminology
- The Occupational Health and Safety Management System as required by ISO 45001: 2018

Operation of the OH&SMS - 7 hours

- How an Occupational Health and Safety Management System Works
- Tools for managing the life cycle of an OH&SMS
- Exercises
- Workshops

Examination certifying "ISO 45001 Foundation"
1h, 50 MCQ questions closed book)

Context analysis - 7 hours

- Context analysis
- Definition of the scope
- Project planning
- Design of the organizational structure
- OH&SMS documentary
- Exercises
- Workshops

Risk analysis - 7 hours

- Risk analysis,
- Goals definition,
- Definition of the OH&SMS documentation system training, awareness and communication
- Case study

Operational mastery, monitoring, measurement, analysis and evaluation - 7H

- Operational control, monitoring, measurement, analysis and performance evaluation.
- Internal audits, management review and improvement of the SMSST
- Exercises and workshops (MCQ, open questions, mini case)
- Closing of the training

Examination certifying "ISO 45001 Practitioner"

- 2 hours, 100 closed-book MCQ questions.



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